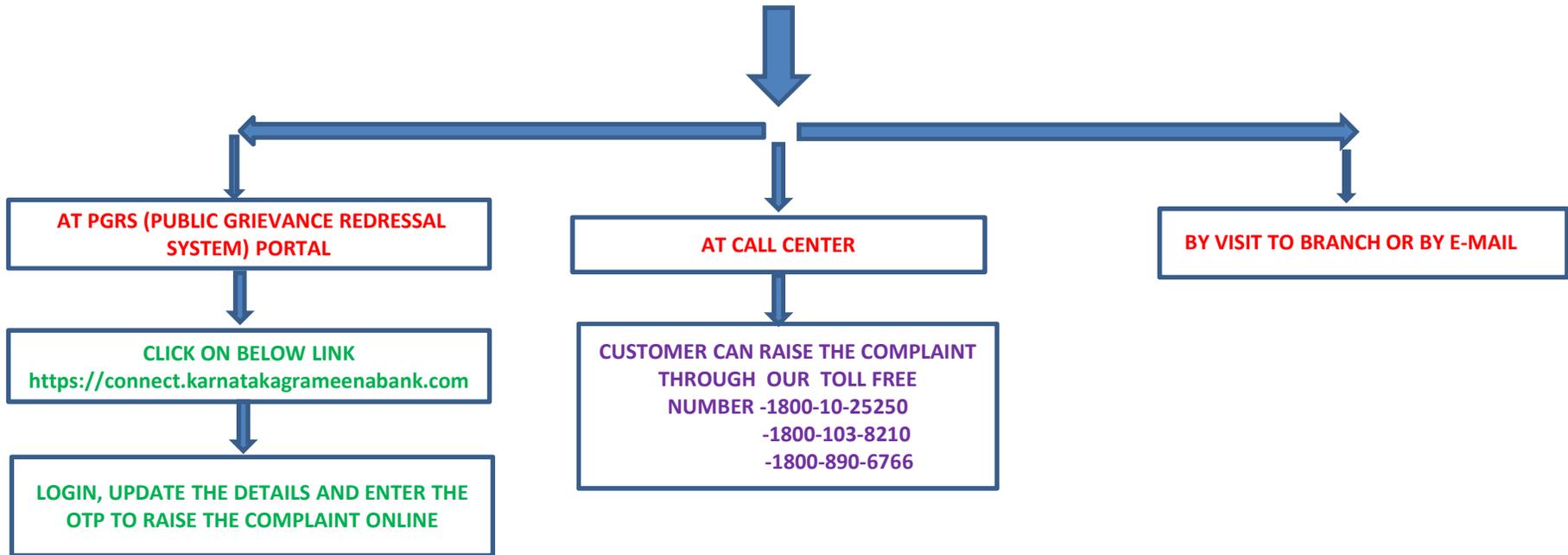


# COMPLAINT RAISING METHODS IN OUR BANK



CUSTOMER CAN ALSO RAISE THE COMPLAINT TO DIRECTLY WITH REGIONAL OFFICE OR HEAD OFFICE STRATEGIC PLANNING & DEVELOPMENT WING