ಕರ್ನಾಟಕ
ಗ್ರಾಮೀಣ ಬ್ಯಾಂಕ್
KARNATAKA GRAMEENA BANK
(Scheduled Bank owned by Government)

Ref: KGB/HO/SECURITY/56/2026-27 **Date: 21.09.2026**

OUTCOME OF PRE BID QUERY PROCESS FOR TENDER FOR SUPPLY, INSTALLATION, TESTING, COMMISSIONING AND MAINTENANCE OF FIRE ALARM SYSTEMS AT IDENTIFIED BRANCHES/OFFICES OF KARNATAKA GRAMEENA BANK

As a part of tender process, pre bid query meeting was conducted on 21.09.2026 at 11:30 AM at our Head Office. One vendor has submitted their query for some modification in the Pre-Qualification Criteria.

Following are the details of the outcome of the Pre Bid meeting.

S N	Participant Vendor	Tender Conditions	Query Details	Bank's Reply
01	IVS Tech Secure (OPC) Pvt Ltd	Page No. 5, d-1 Point No. 6 Should be financially strong to undertake such kind of projects and should furnish the documents like audited balance sheet of last 3 years. Should have a turnover of Minimum Rs.15 Crores per year on account of similar services, in last 3 years **(Doc. Proof is essential for Turnover (Annexure-L) as well as experience).**	The bidder should be financially sound and should furnish audited balance sheets/financial statements for the last three financial years. The bidder should have an average annual turnover of minimum Rs. 2.50 Crore to Rs. 3.00 Crore from similar services during the last three financial years.	In the modified pre-qualification criteria, the bidder should have an annual turnover of minimum Rs. 2.50 Crore per year on account of similar services in the last three years. **(Doc. Proof is essential for Turnover (Annexure-L) as well as experience).**

02		Page No. 5, d-3 Point No. 6 Should be a registered firm. Certificate of Registration with Registrar of companies (or) Registrar of Firms (or) Partnership firm with proper partnership deed or letter of Proprietorship (attested copy to be attached) and have Registration under Shops & establishment Act- issued by the state authorities.	We request the Bank to consider an alternative provision for vendors who already have an established and operational business presence in Karnataka. If a vendor possesses a valid GST Registration and has a valid registered rent/lease agreement or property ownership document for its business premises in Karnataka, and has been conducting business from the said premises for more than one year, we suggest that the Registration Shops & Establishment Act requirement may not be made mandatory as a separate eligibility condition, subject to applicable statutory requirements.	No modifications in the requirement in the d-3 of Point No. 6 in the Page No. 5
03		Should have a valid GST Registration	Valid GST Registration; Valid rent/lease agreement or ownership/property document of the Karnataka premises; or Evidence demonstrating that the business has been operational from the said premises for at least one year.	With regard to the presence of establishment in the state of Karnataka, Bank may consider the valid GST Registration Certificate of Karnataka State.

04		Page No. 5, d-8 Point No. 6 Should have registered office or effective infrastructure or workshop for undertaking repair of equipment in all districts of Karnataka intended for offering services	The bidder should have at least one established office/service center in Karnataka from last one year and should have adequate technical manpower to provide services in all districts covered under the tender. The bidder shall submit a district-wise list of designated technicians/service personnel, along with their name, mobile number and relevant technical experience, to demonstrate service availability and response capability.	Vendor should have at least one established office/service center in Karnataka (submit the proof of office establishment) and an adequate manpower to be provided for services in all the districts of the state of Karnataka to attend the issues of the branches within the stipulated time line as mentioned in the tender documents in the Page No.6, point No. 7a & 7b for the site response time & turnaround time respectively. The bidder shall submit a district-wise list of designated technicians/service personnel, along with their name, mobile number and relevant technical experience, to demonstrate service availability and response capability.

(SANDEEP RANJAN VERMA)
GENERAL MANAGER