KARNATAKA GRAMEENA BANK

(Scheduled Bank owned by Govt)
Security Cell,
General Administration Wing
Head Office
#32, Sanganakal Road Gandhinagar
Ballari – 583103

ENVELOPE – 1

TENDER DOCUMENT

FOR

ANNUAL MAINTENANCE CONTRACT, SUPPLY AND INSTALLATION OF CCTV SURVEILLANCE SYSTEMS IN BRANCHES/OFFICES/ATMs

TECHNICAL CUM COMMERCIAL BID

KARNATAKA GRAMEENA BANK

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Karnataka Grameena Bank

(A scheduled Bank established by Govt. Of India: Sponsored by Canara Bank)
Security Cell - G A Wing: Head Office.
 # 32, Sanganakal Road Gandhinagar, Ballari-583103
Phone: **08392-236481, 236480**. e-mail: psitw.security@kgbk.in

Ref No. KGB/HO/GAW/SC/80/2025-26 **Date: 01.12.2025**

NOTICE INVITING TENDER

KARNATAKA GRAMEENA BANK, Security Cell General Administration Wing Head Office Ballari invites sealed tender from **existing and empanelled CCTV vendors** for the works mentioned below:

1). Name of the work: Annual Maintenance Contract of existing systems, Supply, Installation, Testing, Commissioning and Training of 4/8/16 channel DVR based Closed Circuit Television Systems (CCTV) in our 1750 branches, Currency Chests, various Offices and ATMs and newly opened branches/offices/ATMs under Karnataka Grameena Bank Head Office with required number of cameras as fully described in the tender document under Technical specification, Scope of Supply, etc and its related works:-

1. a. Maintenance of 4/8/16 channel DVR based Closed Circuit Television Systems (CCTV) already installed in our branches/ATMs/ Currency Chests/ Offices under Head Office Ballari during the preceding years, with required cameras and accessories as fully described in the tender document under Technical specification, Scope of Supply, etc and its related works.

2). EMD AMOUNT. Rs. 2,00,000/- (Rupees Two Lakhs Only) in the form of Demand Draft of a scheduled bank drawn in favor of "Karnataka Grameena Bank" payable at "Ballari" (in a separate sealed cover, super scribing "EMD for CCTV AMC" and submitted along with Technical bid.

3). **COST OF TENDER DOCUMENT**. Tender Fees ie **Rs. 1000**/- (Non-Refundable).

4). **CONTENTS OF THE TENDER:**

1. (A) Notice Inviting tender
   (B) General rules & instructions for the guidance of tenderer
   (C) General conditions of contract
   (D) Safety Code
   (E) Special Conditions of Contract
   (F) Integrity Pact
   (G) Schedules "I, II A, II B"
   (H) Unpriced format of price bid for new installation
   (I) Unpriced format of price bid for replacement cameras

FIRST ENVELOPE UNDER CAPTION "**TECHNICAL BID**"
SECOND ENVELOPE UNDER CAPTION **"PRICE BID"**

5). **CONCEPT OF TENDER : The tender is "TWO Bid Concept"**

First Bid - 1 - Technical Bid
Second Bid -2 - Price Bid for **"Annual Maintenance of Existing Systems" & "New CCTV System"**

All the bids should be submitted on the same date and time but in separate envelopes and super-scribing the details on the envelope, put in a single envelope and to be submitted.

6). **SUBMISSION OF TENDER**: The original tender as issued should be submitted in the respective envelopes.

7). Date of Issue of Tender: **01.12.2025**

8). Date of submission: Sealed envelopes to be submitted on or before **22/12/2025** up to **5:00 PM**

9).**DATE OF OPENING**: Technical bids will be opened on **23/12/2025 at 11:00 AM.** Opening date of Price bids will be informed to successful bidders in the technical Bids.

-- Sd--

SIGNATURE OF ISSUING AUTHORITY:

GENERAL RULES AND INSTRUCTIONS FOR THE GUIDANCE OF TENDERER

Sealed Tenders are invited from existing/empanelled vendors, on behalf of the Karnataka Grameena Bank, Security Cell, GA Wing Head Office, Karnataka Grameena Bank hereinafter known as the 'Bank' for **Annual Maintenance, Supply, Installation, Testing, Commissioning and training of 4/8/16 channel DVR** based Closed Circuit Television Systems (CCTV) and required cameras for our existing branches/Currency Chests/ATMs/Offices and being opened under Head Office Ballari across all districts of the State of Karnataka and controlled by 29 Regional Offices viz. **Ballari, Bagalkote, Bengaluru, Belagavi, Bidar, Chamarajanagar, Chikkodi, Chikkamagaluru, Chitradurga, Davanagere, Dharwad, Gadag, Gokak, Hassan, Haveri, Kalaburagi, Kumta, Kolar, Koppal, Madikeri, Mandya, Mangaluru, Mysuru, Raichur, Shivamogga, Tumkuru, Vijayanagara, Vijayapur and Yadgiri** as fully described in the tender document under Technical specification, Scope of Supply, etc and its related works.

1. Scope of work involves undertaking the Annual Maintenance of existing CCTV Surveillance system in branches/offices/Currency Chests and ATMs of Karnataka Grameena Bank and also Supply, Installation, testing, commissioning and training of the CCTV system of specified configuration and related works on requirement basis which are fully described in the technical specification.

2. Tender documents consisting of Notice inviting the tender, General rules and instructions for the guidance of the tenderers, Form of Tender, Form of agreement, General terms & conditions of contract, Technical specifications – Schedule I, II & III, Scope of Annual maintenance contract, price bid with schedule of quantities of the various items of work to be done to be complied with by the tenderer/Vendor/vendor whose tender may be accepted and other necessary documents can be collected between the dates mentioned in the Notice Inviting Tender (NIT) between hours of 11.00 a.m. and 04.00 PM every day except on 2nd & 4th Saturdays, Sundays and Public Holidays as specified in NIT, at the office of the Chief Manager, Security Cell General Administration Wing Head Office,(Address of the Tender issuing Office and contact number), furnished above.

3. The tender is "TWO BID CONCEPT" and it has to be submitted as such. It should be always be placed in **sealed cover**, with the **name of the project written on the envelope** and mentioning "Technical Bid" and "Price Bid" as the case may be and submitted in two different sealed envelopes simultaneously on the prescribed date and time as detailed below:

The sealed tenders will be received by: **The Chief Manager, Security Cell G A Wing, Karnataka Grameena Bank Head Office, Ballari – 583103.**

All the envelopes will be received on or before: 22/12/2025 up to 5.00 PM
The Technical Bids will be opened in the said office on 23/12/2025 at 11:00 AM;

The TENDERER is requested to participate during the opening of the tender.

3.1. The two envelope are classified as,
(1). The Technical Bid.
(2). The Price Bid.

3.2. The **First Envelope** superscribed as "Technical Bid" should be submitted in a sealed envelope containing all the details mentioned below.

i) All the contents of the tender documents ie. General rules and instructions for the guidance of the tenderers, Form of Tender, Form of agreement, General Terms & Conditions of contract, Appendix I & II, safety code, Special conditions, Schedule I & II. Un-priced format of price bid, tender drawings if any & technical & price bids of the proposed system equipment with its components & all related matters **other than the Price bid.** This includes establishing the techno- economic advantages of the system offered (terms of AMC are explained elsewhere in the document)

ii). EARNEST MONEY DEPOSIT (EMD) & TENDER COST: The tender (i.e. in the envelope containing the Technical Bid) shall be accompanied by Earnest money of **Rs. 2,00,000**/- and Cost of Tender Document (Non Refundable) ie **Rs. 1000**/- as two separate Demand Drafts.

COST OF TENDER DOCUMENT & EMD IS TO BE SUBMITTED ALONG WITH TECHNICAL BID. SUBMISSION OF THE COST OF TENDER DOCUMENT & EMD IN THE OTHER BID ENVELOPES SHALL RENDER THE TENDER BEING REJECTED ON THE GROUNDS OF NON SUBMISSION OF THE EMD & TENDER FEES.

3.3. The **Second Envelope Super-scribed as "Price Bid"** should be sealed and submitted on the same given date and time simultaneously along with Technical Bid. Non submission of the same along with shall automatically render the entire tender being rejected. This envelope should contain duly filled in Bill of quantities (enclosed in the tender document) with values written in words and figures, and as detailed elsewhere in the tender documents.

3.4 Tender shall be submitted on the prescribed Form only which can be obtained from our office or downloaded from our website as detailed in Notice Inviting Tender and point 2 above.

4. The tenderer shall have to submit **Rs.2,00,000**/- to **Karnataka Grameena Bank** as Earnest Money deposit for the above work by way of Demand Draft of a Scheduled/ Nationalised Bank issued in favor of "**Karnataka Grameena Bank"** - payable at **Ballari**. **No interest shall be allowed on the Earnest Money. Tenders without Earnest Money Deposit are liable for rejection.**

5. The tenderers/vendors should quote in figures as well as in words the rate, and amount tendered by them. The amount for each item should be worked out and the requisite totals given. The rates quoted shall be all inclusive rates for the item of work described, including materials, labour, tools & plant, carriage & transport, supervision, overheads & profits, taxes, duties, mobilizing and other charges whatsoever including any anticipated or un-anticipated difficulties etc complete for proper execution of the work the terms & conditions for maintaining the CCTV system during the defect liability period and no claim whatsoever for any extra payment shall be maintainable.

6. When a tenderer/Vendor/vendor signs a tender in an Indian language the percentage above or below and the tendered amount and the total amount tendered should also be written in the same language. In the case of illiterate Vendor/vendors the rates or the amounts tendered should be attested by a witness.

7. Issue of tender form / documents shall be stopped 1 (one) day before the last day of submission of tenders in case being obtained from our Office on payment of necessary fees.

8. The EMD of the tenderer/supplier whose tender is accepted, shall be forfeited in full in case he does not remit the Initial Security Deposit within the stipulated period or start the work by the stipulated date mentioned in the work order**. If L1 bidder does not accept the order within the stipulated period or does not execute the order for any reason, the Bank reserves the right to place order with L2 bidder subject to his matching L1 price and so on.**

9. The acceptance of a tender will rest with the Bank which does not bind it to accept the lowest tender, and reserves to itself the authority to reject any or all of the tenders received without assigning any reason. All tenders in which any of the prescribed conditions are not fulfilled or are incomplete in any respect are liable to be rejected. THE BANK RESERVES THE RIGHT TO ACCEPT THE TENDER IN FULL OR IN PART AND THE TENDERER SHALL HAVE NO CLAIM FOR REVISION OF RATES/OTHER CONDITIONS IF HIS TENDER IS ACCEPTED IN PART.

10. Canvassing in connection with tenders is strictly prohibited and the tenders submitted by the Vendor/vendors who resort to canvassing will be liable for rejection.

11. All rates shall be quoted on the proper format of the tender alone. Quoted rates and units different from prescribed format in the tender schedule will be liable for rejection.

Rates:

12. Special care should be taken to write the rates in figures as well as in words and the amounts in figures only, in such a way that interpolation is not possible. The total amount should be written both in figures and in words. In case of figures, the symbol '₹.' should be written before the figure of rupees and the letter 'P' after the decimal figures, e.g. ₹.2.15 "P" and in case of words, the word 'Rupees' should precede and the word 'Paise' should be written at the end, unless the rate is in whole rupees and followed by the words 'only' it should be invariably be up to two decimal places. While quoting the rate in Price Bid (schedule of quantities) the word "only" should be written closely following the amount and it should not be written in the next line.

However, if a discrepancy is found;

i) The rates which correspond with the amount worked out by the tenderer shall unless otherwise proved be taken as correct. (OR)

ii). If the amount of an item is not worked out by the tenderer or it does not correspond with the rates written either in figures or in words then the rate quoted by the tenderer in words shall be taken as correct. (OR)

13 In the case of any errors or omissions in the quoted rates, and if the tender is issued in duplicate, the rates quoted in the tender marked "**Original**" shall be taken as correct rates.

13.1 All corrections such as cuttings, interpolations, omissions and over-writings shall be marked as 'c', 'i', 'o' and 'ow' and initialed and total of such c, i, o and ow on each page certified at the end of the page with grand total at the end of the bill/schedule of quantities.

14. An item rate tender containing percentage below/above will be summarily rejected. However, where a tenderer voluntarily offers a rebate for payment within a stipulated period, this may be considered.

15. GST or any other tax on material or finished work in respect of this contract shall be payable by the tenderer and it should be **excluded** in the amount quoted. The Bank will not entertain any claim whatsoever in respect of the same, and nothing extra shall be paid/reimbursed for the same subsequently.

16. The Vendor/vendor shall give a list of his relatives, if any, working with the Bank along with their designations and addresses.

17. No employee of the Bank is allowed to work as a Vendor/vendor for a period of two years of his/her retirement from the Bank services, without the prior permission from the Bank. This contract is liable to be cancelled if either the Vendor/vendor or any of his employees is found at any time to be such a person who had not obtained the prior permission of the Bank as aforesaid before submission of the tender or engagement in the Vendor/vendor's service.

18. The tender for the works shall remain open for acceptance by the Bank for a period of **60 days** from the date of opening of tenders. If any tenderer withdraws his tender before the said period or makes any modifications in the terms and conditions of the tender which are not acceptable to the Bank, then the Bank shall, without prejudice to any other right or remedy, be at liberty to forfeit full value of the **Earnest Deposit** as aforesaid.

19. It will be obligatory on the part of the tenderer to tender and sign the tendered documents for all the component parts and that, after the work order issued, he / they will have to enter into an agreement with the competent authority of the **Bank**.

20. The tenderer shall agree that until a formal agreement on stamp paper is prepared and signed, this tender shall constitute a binding contract between the tenderer and the Bank.

21. The tenderer, apart from being a competent Vendor/vendor must associate himself with agencies of appropriate class who are eligible to tender for other related works connected directly or indirectly with the contract and employed by the Bank.

22. The Bank does not bind itself to accept the lowest or any tender and reserves to itself the right of accepting the whole or any part of the tender and the tenderer shall be bound to perform the same at the rate quoted.

23. Tenderers are advised to inspect and examine the site and its surroundings and satisfy themselves before submitting their tenders as to the nature of the site and dimensions, the means of access to the site, and obtain all necessary information's as to risks, contingencies and other circumstances which may influence or affect their tender.

24. A tenderer shall be deemed to have full knowledge of the site whether he inspects it or not and no extra charges consequent on any misunderstanding or otherwise shall be allowed. Submission of a tender by a tenderer implies that he has read this notice and all other contract documents and has made himself aware of the scope and specifications of the work to be done and local conditions and other factors bearing on the execution of the work.

25. On acceptance of the tender, the name of the accredited representative(s) of the Tenderer/ Vendor/vendor who would be responsible for taking instructions from the Bank shall be communicated to the Bank.

26. **Method of Evaluation of tender**: All the competitive tenders will be received on the specified date and time. On the same day or on specified date & time in event of any compelling circumstances, the tenders will opened in the presence of the available tenderers.

26.1 The envelope super-scribed as **"Technical Bid"** and **"Price Bids"** will be simultaneously accepted, will be opened and details of EMD etc., shall be recorded, while the Technical Bids & Price Bids shall be maintained in the safe custody of the Bank.

26.2 **In the First Stage**, after opening of technical bids, such of those tenderer found technically acceptable will be short listed. The Bank may ask for a physical demonstration of quoted product, along with make and model of DVR, cameras, and HDDs within a short notice before opening the Price bids. In case the tenderer fails to demonstrate the quoted make and models of DVR, cameras and HDD the price bids shall not be opened considering deemed fit to have failed in the technical bid. **In the Second Stage** the envelope containing "Price Bids" of successful tenderers in technical bids shall be opened on a given date and time in presence of the eligible tenderers with prior notice to them. **If required, Bank may ask to submit the original bill of the DVR, cameras, and HDDs purchased from the OEM/Supplier of the product to ascertain the viability of the rate quoted in a sealed envelope. Such envelope containing the original bill shall be opened in case the viability of L1 rates quoted are objected by the other eligible vendors whose price bids were opened.** In this regard the decision of the Bank is final and binding on all the tenderers. The tenderers are expected to attend the tender opening and their inability in participating will not in any way prevent the Bank processing the opening of the Eligibility/Technical/Price bids.

Note: For the purpose for calculation of Lowest Bidder (L1) the Total Amount quoted i.e total of A (total cost of the items) and B (AMC charges) will be considered. The replacement rates of each type of components (DVR, IP Cameras, Dome Cameras & Bullet Cameras) shall also be considered for arriving the L1 for maintaining the already installed CCTV Surveillance Systems, but separately which shall not be taken into account for new installations. Bank reserves the right to allot the maintenance of existing CCTV Surveillance Systems to L2 & thereafter to L3 subject to their agreeing at L1 rates, if the L1 fails to accept/execute the work after issuing the work order. In such case the L2 or L3 bidder should submit the EMD, if the earlier one is already released. The EMD amount shall be forfeited if the bidder fails to execute the work by the due date.

27. In case of other un-successful tenderers, the sealed Price bid along with EMD shall be returned individually. The Bank reserves the right to accept or reject any of the offers without assigning any reason and no dispute or negotiation will be entertained in this regard. The Bank's decision will be final and binding on all applicants in the matter.

28. The Notice inviting tender, general rules & instructions for the guidance of tenderers shall form a part of the contract document. The successful tenderer/Vendor/vendor, on acceptance of his tender by the Signing Authority, shall sign an agreement on Non-Judicial stamp paper contract consisting of the following within **8 days** from the date of acceptance of the tender:-

(a) Standard form of Agreement on stamp paper.

(b) Notice inviting tender, all the documents including tender, drawings, if any, forming the tender as issued at the time of invitation of tender and acceptance thereof together with any correspondence leading thereto. General Conditions, Schedules leading to Technical Specification, Special Conditions, Technical Brochures in schedules submitted by the tenderer etc.,

(c) Price Bid.

For & on behalf of the Bank.

Signature of the authorised representative/Accepting Authority.

Signature of the Tenderer with Name, Constitution & Seal.

PART –I: ELIGIBILITY CRITERIA– CCTV INSTALLATION

A. GENERAL RULES AND INSTRUCTIONS TO THE INTENDING APPLICANTS

1. Generally, the routine works of the Bank are awarded/procurements are made on calling competitive tenders/quotations from reputed and eligible Vendors/ suppliers and in case of emergent works/works of small magnitude, the Bank may opt to award the work/procure supply from any of the eligible agencies, by open tendering process.

2. The details of the applicants and their experience shall be furnished in the prescribed "Application Format" only. Wherever required and if the space provided is not sufficient, particulars can be furnished in Annexure but such details shall be clearly mentioned in the respective columns of the Application Format. Applicant shall enclose latest copies of brochures and technical documentation giving additional information about the applicant. Each page of the document shall be duly signed by the applicant or their authorized representative after affixing the seal of the company.

3. No costs incurred by the applicant in applying, in providing necessary clarifications or attending discussions, conferences or site visits will be reimbursed by the Bank.

4. Documentary proof with respect to the prequalification criteria shall be furnished along with the application form. In this regard, copies of the work orders and completion certificates and or such other documents shall be submitted. Incomplete applications or applications without proper proofs for establishing their credentials will be liable for rejections and no correspondence will be entertained in this regard.

5. The authorized person of the firm/ company shall sign in all the pages of the application with seal of the company/ firm.

6. The eligibility will be made for the specific category depending on the credentials submitted.

7. The eligibility evaluation will be based on the experience, reputation, empanelment with the Banks, PSUs, Government institutions, manpower & logistical support of the applicant, their financial capabilities, quality consciousness, etc and if found necessary may also include inspecting the works undertaken by them for which, necessary co-ordination shall be made by them. Based on the details furnished and installation works, eligibility criteria, the applicants will be empanelled. Decision of the Bank regarding selection/rejection for eligibility will be final and binding and no further correspondence will be entertained. **The technical bids and price bids of existing/empanelled vendors will only be opened.**

8. If, information and details furnished by applicants are found to be false at any time in future or any information withheld, which comes to the notice of the Bank at a later date, the application of such applicant will be cancelled immediately and EMD will be forfeited.

9. Applications received after the due date and time will not be accepted.

10. **The bidder should have after-sales service Centre at major cities of Karnataka State.**

11. The present tender is mainly for works for value up to the limits mentioned from time to time. In case of any high value works, Bank may undertake the works by project specific prequalification exercise.

12. Karnataka Grameena Bank reserves its right to reject any/or all the applications without assigning any reasons whatsoever.

SCOPE AND DETAILS FOR SUPPLIERS OF CCTV SURVEILLANCE SYSTEMS

The suppliers/vendors experienced in supply, installation and maintenance of DVR/NVR based CCTV Surveillance Systems in branches/offices of Karnataka Grameena Bank.

a. The vendor should be a registered company/firm involved in supply, installation and maintenance of CCTV Surveillance systems for at least 3 years. The firm has to submit the audited balance sheet for the previous 3 years (Year 2022-23, 2023-24 and 2024-25).

b. The firms shall have minimum turnover of Rs. 50.00 Lakhs per year in the last 3 years as on 31.03.2025 in the supply, installation and maintenance of CCTV Surveillance Systems.

c. The firm should have satisfactorily completed works, as stated below during the last 3 years ending last day of the month of March. (From 01.04.2022 to 31.03.2025).

i) Three similar works each costing not less than 10 Lakhs

OR

ii) Two similar works costing not less than 15 Lakhs

OR

iii) One similar works costing not less than 20 Lakhs

OR

iv) Vendors already empanelled for CCTV Surveillance System related works in other Banks, PSUs/PSBs and Govt offices.

Similar work shall mean Supply, Installation, Testing, Commissioning and Maintenance of Digital Video Recorder (DVR)/NVR based Closed Circuit Television Systems (CCTV) for any reputed organization.

Completion certificate from the concerned client/department will have to be furnished along with the tender document. The completion certificate along with the copy of the client work order must clearly indicate:-

a) The date of completion of work
b) Nature of work
c) Whether the work has been completed satisfactorily
d) Completed value of work

d. The bidder should enclose manufacturer's authorization letter / Dealership/Supplier certificate from the Original Equipment Manufacturer (OEM) for the relevant DVR/NVR and cameras along with the Technical Bid.

DVRs: Hikvision/Dahua/Prama/CP Plus
Cameras: Any UL Certified compatible and equivalent brands
All DVRs and cameras must be compatible for different makes.

NVRs & IP Cameras: Compulsorily should be STQC Certified.

e. The vendor should have an experience of installation of Digital Video Recorder (DVR)/NVR based CCTV Surveillance Systems in scheduled commercial banks/ for any reputed organization during the last three years ending last day of the month of March 2025. Purchase Orders and completion certificate(s) to substantiate installation thereof with the empanelment form shall be enclosed.

f. The bidder should have a back-to-back support from the OEM of the Digital Video Recorder/NVR and other CCTV components. Any upgrade and updates for the next 5 years shall be made available by the vendor without any additional cost.

g. **The bidder should have after sales Service Centre in major cities of Karnataka State**. In addition the applicants having their office in the geographical jurisdiction of Karnataka Grameena Bank Head Office Ballari will be preferred.

h. The applicant should be a profit making company for last 3 years as on 31.03.2025. IT returns for the past 3 years shall be provided.

i. The firm should be registered with Tax Authorities for GST. They shall have valid PAN and GST registration numbers.

All applicants must be Income Tax Assessee. The vendors, otherwise eligible but not an Income Tax Assessee, will not be considered. All participants should have registered for GST. If they are otherwise eligible but not registered for GST will not be considered.

C. APPLICATION FORMAT FOR CCTV VENDORS

Sl. No	Criteria	Details
1.	Name of the Applicant	
2.	Address	
	Telephone No. Office	
	Residence	
	Mobile	
	Fax	
	Email	
2.a	Status of the Firm (whether Company/ Partnership/Proprietary)	
b	Name of the Proprietor /Partners/ Directors (With professional Qualifications, if any)	
c	Year of establishment. Whether registered with Registrar of Companies /firm. If so No. & Date	
d	Registration with Tax Authorities	
e	Income Tax No. PAN/GIR No	
f	GST No (Furnish copies of Income Tax returns, GST registration)	
g	Registration Number with professional bodies (Enclose the copies)	
h	State Service Office Address in Karnataka State	
i	Any Other	

Turnover of the Company/firm (Please attach copy of audited balance sheet and profit and loss account for the three years).

Sl. No	Year	Turnover
1.	2022-23	
2.	2023-24	
3.	2024-25	

Profit of the Company/firm for the past three years.

Sl. No	Year	Profit
1.	2022-23	
2.	2023-24	
3.	2024-25	

Details of the qualifying works executed:

Sl No	Name of the Work Done	Work done for organization (Address with complete contact address, Ph No, email)	Nature of Work	Location of Work	Actual Value of Work	Stipulated time for completion	Actual time of completion	If work terminated or left incomplete (state reasons)
1.								
2.								
3.								
4.								
5.								

Note: Copies of satisfactory completion certificate obtained from the clients shall be enclosed.

Key personnel permanently employed in your organization:

Sl No	Name	Qualification	Experience	Particulars of work done	Employed Since
1.					
2.					
3.					

Furnish the name of three responsible clients/persons to whom the major works carried out by the applicant with address and telephone numbers who will be in a position to certify about the quality as well as past performance of your organization.

Name of the Official	**Organization & Address**	**Contact Numbers**

DECLARATION

1. All the information furnished by me / us here above in correct to the best of my knowledge and belief.

2. I/we have no objection if enquiries are made about the work listed by me /us in the accompanying sheets/annexures.

3. I/ We agree that the decision of KARNATAKA GRAMEENA BANK in selection of vendors will be final and binding to me /us.

4. I/We declare that we have not been blacklisted by any Nationalised Banks/RBI/ Government Departments etc for defaulting installation and servicing of CCTV Surveillance Systems.

5. I/We have read the instructions appended to the proforma and I / we understand that if any false information is detected at a later date the empanelment shall be cancelled at the discretion of the Bank.

Place:
Date:

SIGNATURE OF APPLICANT
NAME & DESIGNATION
SEAL OF ORGANISATION

Checklist (To be filled by Applicants)

Sl. No	Criteria	Compliance
1.	Have you signed in all the sheets?	Yes / No
2.	Whether copy of Goods and Service Tax (GST) registration copy is enclosed?	Yes / No
3.	Whether requisite application fee by cash /DD is paid?	Yes / No
4.	Whether enclosed proof for year of establishment?	Yes / No
5.	Whether proof for average annual financial turnover enclosed?	Yes / No
6.	Whether documentary proof for having undertaken the works is enclosed?	Yes / No
7.	If Yes, number of certificates enclosed	
8.	Audited Balance Sheet for last 3 years 2022-23,2023-24 &2024-25	Yes / No
9.	IT Returns for the last 3 years	Yes / No

TENDER - OFFER

I/We have read and examined the Notice Inviting Tender. Schedules, Specifications Applicable, General Rules and Instructions, General Conditions of Contract, Special conditions, Schedule (Bill) of quantities in Price Bid, and all other documents referred to in the conditions of contract and all other contents in the tender document for the work.

I/We hereby tender for the execution of the work specified for the Bank within the time specified at the rates specified in the attached Price Bid viz., schedule of quantities and in accordance in all respects with the specifications and instructions in writing referred to in the General Rules and Instructions, General Conditions of Contract and in all respects in accordance with, such conditions so far as applicable.

I/We agree to keep the bid valid for the **FY 2025-26** from the due date of submission thereof and not to make any modifications in its terms and conditions. A sum of **Rs.2,00,000**/- is hereby forwarded as earnest money deposit (EMD) in form of Demand Draft of…….. (Name of the issuing Schedule Bank) bearing no. ..... date.....

In the event of my/our failure to commence the work on the specified date after award I/We agree that the Bank shall without prejudice to any other right or remedy, be at liberty to forfeit the said earnest money absolutely otherwise the said earnest money shall be retained by it towards security deposit to execute all the works referred to in the tender documents upon the terms and conditions contained or referred to therein.

I/We agree that should I/We fail to deposit the full amount of initial security deposit and/or to sign the agreement as specified in the above memorandum/tender, an amount equal to the amount of the earnest money mentioned in the form of invitation of tender shall be absolutely forfeited by the Bank and the same may at the option of the Bank be recovered without prejudice to any other right or remedy available in law, out of the deposit in so far as the same may extend in terms of the said bond and in the event of deficiency out of any other money due to me/us under this contract or otherwise.

I/We hereby declare that I/We treat the tender documents and other records connected with the work as secret/confidential documents and shall not communicate information/derived there from to any persons other than a person to whom I/We am /are authorised to communicate the same or use the information in any manner prejudiced to the safety of the Bank.

I/We fully understand that you are not bound to accept the lowest or any tender you may receive. Shri. _____, Partner/Proprietor/Authorised representative of the Company, is the person authorised to negotiate commercial, technical terms & conditions & sign on behalf of the firm any Agreement, Bills & receipts for this work.

I/We agree that until a formal agreement on stamp paper is prepared and signed, this tender with your written acceptance thereof shall constitute a binding contract between us.

Dated the: .....day of 2025

Signature of Vendor/vendor
Full Postal Address

Pin Code No. & Telephone No.

Witness, Name & address:
including

1).

2).

FORM OF AGREEMENT

This agreement made the _____day of the month of _____ in the year _____ BETWEEN, Karnataka Grameena Bank a body corporate constituted under the Regional Rural Banks Act 1976, having its Head Office at No 32, Sanganakal Road, Gandhinagar Ballari – 583103 Karnataka hereinafter referred to as the Bank which expression shall mean and include their assigns, successors, attorneys etc

And

* Shri _____S/D/o_____ resident of _____the sole proprietor of M/s_____ having office at the following address _____

* M/s. _____ the partnership firm having an administrative/principal office at_____ represented by its Managing/duly authorised partner.

* M/s. _____ company/body corporate incorporated under the provisions of the Companies Act 1956 having its registered office at the following address _____, duly represented at _____ duly represented by its constituted and authorised Managing Director, Shri_____ and (hereinafter called the Tenderer which term shall also be called the Supplier or the Vendor/vendor) on the other part

WHEREAS THE Bank is desirous that certain works should be designed, supplied, installed, tested & commissioned as detailed in the notice inviting tender and their office mentioned and called for invitation to tenderer for the supply, installation and performance of such works has been accepted by the Bank on the terms and conditions as set out therein and interalia others.

NOW THIS AGREEMENT WITNESSETH as follows:-

1. In this agreement words and expression shall have the same meanings as are respectively assigned to them in the conditions of contract hereinafter referred to.

2. The following documents not inconsistent with these presents shall be deemed to form and be read and construed as part of this agreement viz;-

a) Notice inviting Tender

b) General rules and Instructions for the guidance of tenderers.

c) The Tender, Letter of Acceptance, Letters from & to the tenderer, if any, leading to and prior to acceptance letter.

d) General Conditions of contract and clauses of contract along with Annexure thereto.

e) Schedules I, II A, & II B consisting of Technical Specifications, Special Conditions, Questionnaire, AMC terms, tender drawings if any, etc.

f) Schedule of quantities including Prices and tendered amount known as Price - Bids.

g) The details submitted in technical bid and such other commitments like Annual Maintenance Charges for the period mentioned shall be part of the agreement.

[Note : * Strike off whichever is not applicable]

3. In consideration of the payments to be made by the Bank to the tenderer, the tenderer hereby covenants and agrees with the Bank to complete the works in conformity in all respects and subject to all terms and conditions/rules as mentioned in the General Conditions as also in the aforesaid documents which shall form the part of this agreement.

In witness whereof the parties hereto have here unto set their respective hands and seals the day and year first above written.

Signed, sealed and delivered by the said tenderer, _____ _____ to the Bank _____ in the presence of:

Signature of Tenderer (with seal)

Signature of Authorised representative
of the Bank / Accepting Authority.

Witness (Signature, Name & Address):

1).

2).

GENERAL TERMS & CONDITIONS OF CONTRACT

1. INTERPRETATION

In construing these conditions, the specifications, the schedule of quantities, tender and Agreement, the following words shall have the meaning herein assigned to them except where the subject or context otherwise requires.

i). The 'Contract' means the documents forming the tender and acceptance thereof and the agreement duly executed between the Bank and the Tenderer, together with the documents referred to therein including those conditions, the specifications, schedule of quantities, tender agreement and instructions issued from time to time by the Bank. All these documents taken together shall be deemed to form one contract and shall be complementary to one another.

ii). In the contract, the following expressions shall, unless the context otherwise requires, have the meanings, hereby respectively assigned to them :-

a) The 'Tenderer' or 'Supplier' or 'Vendor/ supplier' or CCTV SYSTEM vendor shall mean the individual Kartha, or Manager of HUF, firm or Company, whether incorporated or not, undertaking the works and shall include the legal heirs/representatives of such individual or the partners composing firm and theirs legal heirs and successors, or company's authorised and constituted attorneys/agents and permitted assignees of such firm or company.

b) Bank: The term "Bank" shall denote KARNATAKA GRAMEENA BANK with their Head Office at BALLARI represented by any of its offices / employees authorized on their behalf.

c) Vendors: The term "Vendor", "Bidder" or "Tenderer" shall mean _____ (Name and address of Vendor) and his/their heirs, legal representatives, assigns and successors.

iii) Site: The "site" shall mean the identified Branches where the works are to be executed.

iv) "Contract" means the contract effected by the Vendor's Tender and the Bank's acceptance thereof comprising (in addition to the Tender and Acceptance) the tender documents consisting of Notice inviting the tender, General rules and instructions for the guidance of the tenderer, Form of Tender, Form of agreement, General conditions of contract, safety code, special conditions, Technical specifications – Annexure I, II A , II B scope of Annual Maintenance Contract, price bid with schedule of quantities of the various items of work agreed in writing between the two parties before the formal acceptance of the Tender, all these documents taken together, shall be deemed to form one contract and shall be complementary to one another.

v) "Specification" means the specification annexed to or issued with these conditions and includes Indian or British or other approved standard specifications where required by the specification and where such a specification is not available, the specification approved by the Bank.

ix) "Approved" means approved in writing including subsequent written confirmation of previous verbal approval and "approval" means approval in writing including as aforesaid.

x) "Market rate" means the rate as prevailing in the market and approved by the Bank on the basis of cost of materials, labour etc inclusive of any tax at the time of execution of work.

xi) "The Schedule of Quantities" or "Priced Schedule of Quantities" shall mean the schedule (or bill) of quantities as specified and forming part of this contract.

xii) "Notice in writing" or "written notice" shall mean a notice in writing typed or printed characters delivered to or sent by registered post to the last known address private or business address or registered office address, and shall be deemed to have been received when in ordinary course of post it would have been delivered, and/or delivered personally, or otherwise proved to have been received.

xiv) "Completion" shall mean that the work/installation is complete in all respects in the opinion of the Bank and for which the completion/clearance certificate has been issued by the Bank and the installation is fit for usage.

xv) "Letter of Acceptance" or "Acceptance of the Tender" shall mean intimation by a letter issued by the Competent Authority of the Bank to tenderer that his tender has been accepted in accordance with the provisions in the said letter.

xvi) "Defect Liability Period" shall mean a period of **12 months** of warranty.

2. SCOPE

The work consists of supply, Installation, testing, commissioning, training and maintenance of the Closed Circuit Television (CCTV) system in accordance with the design criteria, stipulated parameters, technical specifications and "Price bid". It includes providing all materials, labour, tools and equipment and management necessary for and incidental to the installation and completion of the work. All work, during its progress and upon completion, shall confirm to the lines and levels as shown on the drawings furnished by the Bank. Should any detail essential for efficient completion of the work be omitted from the drawings and specifications, it shall be the responsibility of the Vendor to inform the Bank and to furnish and install such detail with Bank's concurrence, so that upon completion of the proposed work the same will be acceptable and ready for use. The Vendor shall be responsible for the functioning of the CCTV system according to the laid down specification. Apart from the above the CCTV system shall be maintained by the tenderer during the **defect liability period**. The rates quoted shall cover supply, Installation, testing, commissioning, training and maintenance during the defect liability period.

Bank may in their absolute discretion issue further written instructions, details, directions and explanations, which are, hereafter collectively referred to as "The Bank's instructions" in regard to:

a) The variation or modification of the design quality or quantity of works or the addition or omission or substitution of any work.

b) Any discrepancy in the instructions or between the schedule of quantities and /or specification.

c) The removal from the site of any defective material brought thereon by the Vendor and the substitution of any other material thereof.

d) The demolition removal and/or re-execution of any work executed by the Vendor/s.

e) The dismissal from the work of any persons employed there upon.

f) The opening up for inspection of any work covered up.

g) The rectification and making good of any defects under clauses hereinafter mentioned and those arising during the maintenance period (retention period).

The Vendor shall forthwith comply with and duly execute any work comprised in such Bank's instructions, provided always that verbal instructions, directions and explanations given to the Vendors or his representative upon the works by the Bank shall if involves a variation, be confirmed in writing to the Vendor/s within seven days.

No works, for which rates are not specifically mentioned in the priced schedule of quantities, shall be taken up without written permission of the Bank. Rates of items not mentioned in the priced schedule of quantities shall be fixed by the Bank in consultation with the experts as provided in Clause "variation".

All products/ items having certifications as specified in the technical specifications, schedule I, II A, II B shall be used in the work.

The several documents forming the Contract are to be taken as mutually explanatory of one another, detailed specifications being followed in preference to small figured dimensions in preference to special conditions in preference to General Conditions.

In the case of discrepancy between the schedule of quantities, the specifications, the following order of preference be observed:-

a) Description in Schedule of Quantities.
b) Particular Specifications and Special condition, if any
c) **UL Specifications**.

If there are varying or conflicting provisions made in any one or more document(s) forming part of the contract, the Accepting Authority shall be the deciding authority with regard to the intention of the document and his decision shall be final and binding on Vendor/vendor.

Any error in description or quantity or rate in Schedule of Quantities (price bid) or any omission there from shall not vitiate the Contract or release the Vendor/vendor from the execution of the whole or any part of the works comprised therein according to specifications or from any of his obligations under the Contract.

The approved makes specified shall only be used in the works.

The makes and the model quoted as per the schedule I, II A & II B and finally accepted by the Bank shall only be used in the works.

3. TENDERER SHALL VISIT THE SITE

Intending tenderer shall visit the site and make himself thoroughly acquainted with the local site condition, nature and requirements of the works, facilities of transport condition, effective labour and materials, access and storage for materials and removal of rubbish. The tenderer shall provide in their tender for cost of carriage, freight and other charges as also for any special difficulties, including police restriction for transport etc., for proper execution of work as indicated in the drawings. The successful tenderer will not be entitled to any claim of compensation for difficulties faced or losses incurred on account of any site condition which existed before the commencement of the work or which in the opinion of the Bank might be deemed to have reasonably been inferred to be so existing before commencement of work.

4. TENDERS

The entire set of tender paper issued to the tenderer should be submitted fully priced and also signed at appropriate places as detailed in the Instructions to Tenderer together with initials on every page. Notwithstanding this, Initials /signature in every page will indicate the acceptance of the tender papers by the tenderer.

No modifications, writings or corrections can be made in the tender papers by the tenderer, but may at his option offer his comments or modifications in a separate sheet of paper attached to the original tender papers.

The Bank reserves the right to reject the lowest or any tender and also to discharge any or all of the tenders for each section or to split up and distribute any item of work to any specialist firm or firms, without assigning any reason.

The tenderer should note that the tender is strictly on the item rate basis and their attention is drawn to the fact that the rates for each and every item should be correct, workable and self-supporting. If called upon by the Bank detailed analysis of any or all the rates shall be submitted. The Bank shall not be bound to recognize the Vendor's analysis.

All items of work described in the schedule of quantities are to be deemed and paid as complete works in all respects and details including preparatory and finishing works involved, directly, related to and reasonably detectable from the specifications and schedule of quantities and no further extra charges will be allowed in this connection. In the case of lump-sum charges in the tender in respect of any item of works, the payment of such items of work will be made for the actual work done on the basis of lump-sum rates as will be assessed to be payable by the **Bank**s.

The Bank has power to add /to omit any work as shown in drawings or described in specifications or included in schedule of quantities and intimate the same in writing but no addition, omission or variation shall be made by the Vendor without authorization from the Bank. No variation shall vitiate the contract.

The tenderer shall be deemed to have satisfied himself before tendering as to the correctness and sufficiency of his tender for the works and of the rates and prices quoted in the Schedule of Quantities, which rates and prices shall, except as otherwise provided, cover all his obligations under the Contract and all matters and things necessary for the proper completion and maintenance of the works.

The tenderer shall note that his tender shall remain open for consideration for a period of **60 (sixty)** days from the date of opening of the tender.

5. SIGNING OF CONTRACT & AGREEMENT

The successful tenderer shall sign an agreement within 8 days from date of "acceptance of the tender" by the Bank in the prescribed form on a Non-Judicial stamp paper. All legal expenses, incidental thereto shall be borne by the Vendor. If the tenderer fails to sign the agreement within the stipulated time Bank reserves the right to cancel the "Letter of acceptance" and forfeit the Earnest money deposit submitted by the Vendor.

6. PERMITS AND LICENCES

Permits and Licenses for release of materials, which are under Government control, shall be arranged by the Vendor. The Bank may render necessary assistance, sign any forms or applications that may be necessary but shall not be responsible for actual procurement or for any delay in procurement.

It may be clearly understood that no compensation or additional charges can be claimed by the Vendor for non-receipt of any controlled materials in due time on this account or according to his own requirements.

The **Bank** shall be indemnified against all Government or legal actions for theft or misuse of controlled materials in the custody of the Vendor.

7. GOVERNMENT AND LOCAL RULES

The Vendor shall confirm to the provisions of all local Bye-laws and Acts relating to the work and to the Regulations etc., of the Government and Local Authorities. The Vendor shall give all notices required by said Act, Rules, Regulations and Bye-laws etc., and pay all fees payable to such authority/authorities for execution of the work involved. The cost, if any, shall be deemed to have been included in his quoted rates, taking into account all liabilities for licenses, fees and shall indemnify the Bank against such liabilities and shall defend all actions arising from such claims or liabilities.

8. TAXES AND DUTIES

The tenderers must include in their tender prices quoted all duties, royalties, cess, GST or any other taxes or local charges if applicable. No extra claim on this account will in any case be entertained. Bank will not be providing C – forms or any such documents.

9. PROVISIONAL SUMS (PS)

All provisional sums described in the schedule of quantities as PS shall be exclusively allotted to the purchase of materials and not for any handling and fixing to be done by the Vendor. Such costs of handling and fixing with profit (including transport charges if required) shall be separately included in the contract price as described in the schedule of quantities. The disposal of the amounts covered under this head will be absolutely at the discretion of the Bank. Vendor is to make payment for these materials to the suppliers on certificate or orders issued by the Bank/ Architects/Consultants and realize them through his bills from the Bank.

10. QUANTITY OF WORK TO BE EXECUTED

The quantities shown in the schedule of quantities are only approximate and are intended to cover the entire building indicated in the drawings but the Bank reserves the right to execute only a part or the whole or any excess thereof without assigning any reason therefore.

11. OTHER PERSONS ENGAGED BY THE BANK

The Bank reserves the right to execute any part of the work included in this contract or any work, which is not included in this contract by other Agency or persons, and Vendor shall allow all reasonable facilities and use of his scaffolding for the execution of such work. The main Vendor shall extend all cooperation in this regard.

12. EARNEST MONEY, RETENTION MONEY

The tenderer will have to deposit the amount specified in the Tender Notice in the form of Bank Draft drawn in favour of "General Administration Wing, Head Office, Karnataka Grameena Bank, **Rs. 2,00,000/-** at the time of submission of tender as Earnest Money Deposit. No interest will be paid on the Earnest money. The Earnest money deposit of the unsuccessful tenderer in the technical bid will be refunded immediately. The Earnest money deposit of the unsuccessful tenderer in the commercial bid will be refunded without any interest soon after the decision to award the work is taken or after the acceptance of award of works by the L1 or the expiry of the validity period of the tender. In case the L1 fails to execute the work within the stipulated time, Bank reserves the right to award the work to L2 and L3 provided they match the rates and models of the system as per L1 quote.

The retention amount of 10% of the work value will be kept for 12 months from the date of completion of the work and the retention amount will be refunded to the Vendor, after deducting any sum due from the Vendor on any account under this contract, 14 (fourteen) days after the end of defects liability period provided he has satisfactorily carried out all the work and attended to all defects and preventive maintenance visits in accordance with the conditions of the contract. No interest is allowed on retention money.

13. VENDOR TO PROVIDE EVERYTHING NECESSARY

The Vendor/vendor shall provide everything necessary for the proper execution of the work according to the intent and meaning of technical specifications and schedule of quantities. Based on the details furnished in the NIT the Vendor/vendors should undertake their own assessment and design the CCTV system required. If the Vendor/vendor finds any discrepancies furnished it shall immediately brought to the notice of the Bank.

The Vendor shall provide everything necessary for the proper execution of the work according to the intent and meaning of the drawings, schedule of quantities and specifications taken together whether the same may or may not be particularly shown or described therein provided that the same can reasonably be inferred there from and if the Vendor finds any discrepancies therein he shall immediately and in writing, refer the same to the Bank/ Architects whose decision shall be final and binding.

The tenderer shall take full responsibility for adequacy, suitability and safety of all the design, works and methods of design / installation.

The rates quoted against individual items will be inclusive of everything necessary to complete the said items of work within the contemplation of the contract including maintaining the CCTV system during the defect liability period, and beyond the unit price no extra payment will be allowed for incidental or contingent work, labour and/or materials inclusive of all taxes and duties whatsoever except for specific items, if any, stipulated in the tender documents.

The Vendor shall supply, fix and maintain at his own cost, for the execution of any work, all tools, tackle, machineries and equipments and all the necessary centering, scaffolding, staging, watching/ security required not only for the proper execution and protection of the said work but also for the protection of the public and safety of the Bank's property any adjacent property and the Vendor shall take down and remove any or all such centering, scaffolding etc., as occasion shall be required or when ordered so to do, and shall fully reinstate and make good all matters and things disturbed during the execution of works to the satisfaction of the Bank/ Architects/ consultants.

The Bank shall on no account be responsible for the expenses incurred by the Vendor/vendor during the progress of work at site, towards any incidental expenditure like medical amenities to the workers at site, security arrangement etc.

The Bank shall not be responsible for the safety of the workers at site either on account of the works executed by the Vendor/vendor or on account of the works executed by any other agency involved at that time.

The Bank on no account shall be responsible for storage of materials or loss or pilferage or theft either in respect of the material stored or material already built and paid for by the Bank.

The Vendor/vendor shall at all times give access to workers employed by the Bank.

Any facilities available at site shall be utilized only with prior permission of the Bank or the in-charge of the site/ building owner and cannot be taken as granted and for such services utilizes the Bank is entitled to charge at his discretion.

No extra charges shall be paid over and above what has been quoted for any of the above or for similar such services.

14. TIME OF COMPLETION, EXTENSION OF TIME & PROGRESS CHART

14.1. Time of completion: The entire work is to be completed in all respects within the stipulated period stated in the **Notice Inviting the tender (NIT).** The work shall be deemed to be commenced on the fourteenth day from the "date of acceptance letter" or date of handing over of site, whichever is later. Time is the essence of the contract and shall be strictly observed by the Vendor.

14.2. Extension of Time: If in the opinion of the Bank the works are/were delayed for reasons beyond control of the Vendor, the Bank may grant a fair and reasonable extension of time for completion of the contract works.

Request for extension of time, to be eligible for consideration, shall be made by the Vendor in writing within 14 (fourteen) days of the happening of the event causing delay to the Bank. The Vendor shall also, if practicable, indicate in such a request the total period for which extension is desired, overlapping period, if any, with earlier events causing delays, net extension required.

In such case, the Bank may grant a fair and reasonable extension of time for completion of work based on the merits and examining whether the reasons are beyond the control of the Vendor. Such extension shall be communicated to the Vendor by the Bank in writing, within one month of the date of such request. Non-application by the Vendor for extension of time within time schedule or happening of an event which will require extension of time may render the Vendor non eligible for seeking extension of time at later date & this shall be binding to the Vendor. While granting extension, Bank shall notify the Vendor the period of time which will not qualify for levy of liquidated damages.

For the period in excess of original stipulated period and authorized extension of time (i.e. period not qualifying for levy of liquidated damages), granted by the Bank, the provision of liquidated damages as stated under Clause 15 hereof will become applicable.

However, the contract shall remain in force even for the period beyond the due date of completion irrespective whether the extension is granted or not.

14.3. Progress of work: During the period of contract the Vendor shall maintain proportionate progress on the basis of a Programme Chart submitted by the Vendor immediately before commencement of work and agreed to by the Bank. Vendor should also include planning for procurement of scarce material well in advance and reflect the same in the programme chart so that there is no delay in completion of the project.

15. LIQUIDATED DAMAGES

If the Vendor fails to complete the works within the time for completion stated in the NIT or elsewhere or within any extended time under Clause 14 hereof, the Vendor shall pay the Bank the sum at the rate of 1% (one per cent) of the Contract Value per week of delay subject to a limit of 10% (ten percent) of the Contract Value as "Liquidated damages" for the period during which the said works shall so remain incomplete and the Bank may deduct aforesaid sum towards such damages from any monies due to the Vendor.

16. TOOLS, STORAGE OF MATERIALS, PROTECTIVE WORKS AND SAFETY MEASURES

The Vendor's representative and staff shall be available at the site during the office hours / during the execution of the works to receive instruction notices or communications from the Bank. The Vendor shall clear away on completion of the works and make good all work disturbed.

Protective Measures: The Vendor from the time of commencing the works must make suitable arrangements for monitoring & follow up of the work and no extra will be paid by Bank for such services. Vendor shall indemnify the Bank against any possible damage to the building or members of the public in course of execution of the work.

The Vendor shall make necessary arrangements storage and safety of materials at site .The safety of materials at site or the stores shall be the responsibility of the vendor. All materials of fire hazard shall be protected and necessary fire extinguishers should be provided in the store room and the site of the work.

Safety measures: The Vendor shall follow all safety measures for protecting the persons employed in the works and also protecting the works executed and the banks property. Necessary precautions in addition to the safety code annexed to these conditions shall be followed.

17. NOTICE AND PATENTS OF APPROPRIATE AUTHORITY AND OWNERS

The Vendor shall conform to the provisions of any Acts of the Legislature relating to the work, and to the Regulations and Bye-laws of any authorities, and /or any water, lighting and other companies, and/or authorities with whose systems the structures were proposed to have connection and shall before making any variations from the specification that may be associated to so conform, give the **Bank** written notices specifying the variations proposed to be made and the reasons for making them and apply for instruction thereon. The **Bank** on receipt of such intimation shall give a decision within a reasonable time.

The Vendor shall arrange to give all notices required for by the said Acts, Regulations or Bye-laws to be given to any authority, and to pay to such authority or to any public officer all fees that may be properly chargeable in respect of the work and lodge the receipts with the Bank.

The Vendor shall indemnify the Bank against all claims in respect of patent rights, royalties and damages to buildings, roads or members of public in course of execution of work and shall defend all actions arising from such claims and shall keep the Bank saved harmless and indemnified in all respects from such actions, costs and expenses.

18. CLEARING SITE AND SETTING OUT WORKS

The site shown on the plan shall be cleared of all obstructions, loose materials and rubbish of all kinds. All holed or hollows whether originally existing or produced by removal of materials shall be carefully filled up with appropriate materials like brick/ mortar and plastered to the level as directed by the Bank at his own cost.

The Vendor shall set out the works and shall be responsible for the true and perfect setting out of the work and for the correctness of the positions, levels, dimensions and alignment of all parts thereof. If at any time, any error shall appear during the progress of any part of the work, the Vendor shall at his own expenses rectify such error, if called upon to the satisfaction of the Bank. The Vendor shall further set out the works to the alternative positions at the site until one is finally approved and the rates quoted in his tender should include for this and no extra on this account will be entertained.

19. BENCHES

The Vendor is to mark proper references on the walls and ceiling for the execution of the works.

20. VENDOR IMMEDIATELY TO REMOVE ALL OFFENSIVE MATTERS

No materials of offensive in nature shall be brought inside the premises.

21. ACCESS

Any authorized representative of the Bank shall at all reasonable times have free access to the works and/or to the workshop, factories or other places where materials are being prepared or manufactured for the work and also to any place where the materials are lying or from where they are being obtained, and the Vendor shall give every facility to the bank or their representatives necessary for inspection and examination and test of the materials and workmanship. Except the representatives of the Bank no person shall be allowed at any time without the written permission of the Bank.

22. MATERIALS, WORKMANSHIP, SAMPLES, TESTING OF MATERIALS

All the works specified and provided for in the specifications or which may be required to be done in order to perform and complete any part thereof shall be executed in the best and approved quality of the

respective kinds in accordance with the particulars contained in and implied by the specifications, approved makes, specified makes and as represented by the drawings or according to such other additional particulars, and instructions as may from time to time be given by the Bank during the work, and to his entire satisfaction.

Whenever required by the Bank /Architects/ Consultants the Vendor shall have to carry out tests on materials and workmanship in approved materials testing laboratories or as prescribed by the **Bank**s/ Consultants at his own cost to prove that the materials etc., under test conform to the relevant UL certifications or as specified in the technical specifications and price bid. The necessary charges for samples transporting and testing etc., shall have to be borne by the Vendor. No extra payment on this account would in any case be entertained.

All the materials (except where otherwise described) stores and equipment required for the full performance of the work under the contract must be provided through normal channels and must include charge for import duties, GST and other charges and must be the best of their kind available and the Vendor/s must be entirely responsible for the proper and efficient carrying out of the work. The work must be done in the best workman like manner. Samples of all materials to be used must be submitted to the Bank when so directed by the Bank and written approval from Bank must be obtained prior to placement of order.

If the Vendor suspends the work, the works executed shall be protected by the Vendor at his own cost. Any damage to the works during the suspended period due to the neglect of Vendor shall be rectified by the Vendor in an approved manner at no extra cost.

Should the work be suspended by reason of strike, lockouts or any other cause, the Vendor shall take all precautions necessary for the protection of work and at his own expenses shall make good any damage arising from any of these causes.

23. REMOVAL OF IMPROPER WORK

The Bank shall during the progress of the work have power to order in writing from time the removal from the work within such reasonable time or times as may be specified in the order of any materials which in the opinion of the **Bank** are not in accordance with specifications of instruction, the substitution or proper re-execution of any work executed with materials or workmanship not in accordance with the specifications or instructions.

In case the Vendor refuses to comply with the order the Bank shall have the power to employ and pay other agencies to carry out the work and all expenses consequent thereon or incidental thereto as certified by the Bank shall be borne by the Vendor or may be deducted from any money due to or that may become due to the Vendor. No certificate, which may be given by the Bank, shall relieve the Vendor from his liability in respect of unsound work or bad materials.

24. VENDOR'S EMPLOYEES

The Vendor shall employ technically qualified and competent supervisors for the work who shall be available (by turn) throughout the working hours to receive and comply with instructions of the Bank. The Vendor shall engage at least one experienced technician to monitor & guide the technician at the site. The Vendor shall employ in connection with the work, persons having the appropriate skill or ability to perform their job efficiently.

No labour below the age of Eighteen years and who is not an Indian National shall be employed on the work.

Any labour supplied by the Vendor to be engaged on the work on day-work basis either wholly or partly under the direct order or control of the Bank or his representative shall be deemed to be a person employed by the Vendor.

Engaging third party vendor/letting out to sub vendor for attending the executed work is not permitted by the Bank after accepting the tender work by the L-1.

The Vendor shall comply with the provisions of all labour legislation including the requirements of

a) The Payment of Wages Act
b) Employer's Liability Act
c) Workmen's Compensation Act
d) Contract Labour (Regulation & Abolition) Act, 1970 and Central Rules 1971
e) Apprentices Act 1981
f) Any other Act or enactment relating thereto and rules framed there under from time to time.
g) Indian Electricity Act (IE Act) and follow the rules.

The Vendor shall keep the Bank saved harmless and indemnified against claims if any of the workmen and all costs and expenses as may be incurred by the Bank in connection with any claim that may be made by any workmen.

The Vendor shall arrange to provide first aid treatment to the labourers engaged on the works. He shall within 24 hours of the occurrence of any accident at or about the site or in connection with execution of the works, report such accident to the Bank and also to the competent authority where such report is required by law.

25. DISMISSAL OF WORKMAN

The Vendor shall on the request of the Bank immediately dismiss from works any person employed thereon by him, who may in the opinion of the Bank be unsuitable or incompetent or who may misconduct himself. Such discharges shall not be the basis of any claim for compensation or damages against the Bank or any of their officer or employee.

26. ASSIGNMENT

The whole of the works included in the contract shall be executed by the Vendor and the Vendor shall not directly or indirectly transfer, assign or sublet the contract or any part, share or interest therein nor, shall take a new partner, without written consent of the Bank and no subletting shall relieve the Vendor from the full and entire responsibility of the contract or from active superintendence of the work during their progress.

27. INJURY TO PERSONS AND DAMAGE TO PROPERTY AND INSURANCE ETC.

The Vendor shall be responsible for all injury to the work or workmen, persons, animals or things and for all damages to the structural and/or decorative part of property which may arise from the operations or neglect of himself or of any sub-Vendor or of any of his or a sub-Vendor's employees, whether such injury or damage arise from carelessness, accident or any other cause whatsoever in any way connected with the carrying out of this contract. The clause shall be held to include inter-alia, any damage to buildings whether immediately adjacent or otherwise, and any damage to roads, streets, foot paths or ways as well as damages caused to the buildings and the works forming the subject of this contract by rain, wind or other inclemency of the weather. The Vendor shall indemnify the Bank and hold harmless in respect of **any legal actions and** any expenses arising from any such injury or damages to persons or property as aforesaid and also in respect of any claim made in respect of injury or damages under any acts of compensation or damage consequent upon such claim.

The Vendor shall reinstate all damage of every sort mentioned in this clause, so as to deliver the whole of the contract works complete and perfect in every respect and so as to make good or otherwise satisfy all claims for damages to the property or third parties.

The Vendor shall effect the insurance necessary and indemnify the Bank entirely from all responsibility in this respect. The insurance must be placed with a company approved by the Bank and must be effected jointly in the name of the Vendor and the Bank and the policy lodged with the later. The scope of insurance is to include damage or loss to the works itself till this is made over in a complete state. Insurance is compulsory and must be effected from the very initial stage. The Vendor shall also be responsible for anything, which may be excluded from damage to any property arising out of incidents, negligence or defective carrying out of this contract.

The Bank shall be at liberty and is hereby empowered to deduct the amount of any damages, compensations, costs, charges and expenses arising or accruing from or in respect of any such claim or damages from any sums due or to become due to the Vendor.

31. INSURANCE

The Vendor shall also indemnify the Bank against all claims which may be made upon the Bank, whether under the Workmen's Compensation Act or any other statue in force, during the period of this contract or at Common Law in respect of **any employee of the Vendor** and shall be at his own expense obtain , effect and maintain until the completion of the Contract **a policy of Insurance against such risks in respect of the employees of the Vendor** with an Insurance Company approved by the Bank, and deposit such policy or policies with the Bank from time to time during the period of this contract.

32. ACCOUNTS RECEIPTS & VOUCHERS

The Vendor shall, upon the request of the Bank furnish them with all the invoices.

33. PAYMENTS: The terms of the payment are as follows:-

a) 90% of the value of the work value will be paid after supply, Installing, Testing and commissioning of the CCTV Surveillance Systems at Branches and supported by necessary documents / test certificates etc, delivery receipts and invoices duly certified by the Bank officials.

b) 10% of the work value is the retention amount and it will be paid after completion of 12 months from the date of completion of the work. The retention amount of 10% of the work value will be kept for 12 months from the date of completion of the work and the retention amount will be refunded to the Vendor, after deducting any sum due from the Vendor on any account under this contract, 14 (fourteen) days after the end of defects liability period provided he has satisfactorily carried out all the work and attended to all defects and preventive maintenance visits in accordance with the conditions of the contract. No interest is allowed on retention money.

In case of payment with respect to the maintenance (AMC Charges) there would not be any deduction of retention money. However, various TDS, GST-TDS deductions are effected while releasing the payment.

34.1 FINAL PAYMENT

The final bill shall be submitted by the Vendor within one month of the date of certification for completion of the work and payment shall be made within three months for such of those items and quantities that in the opinion of the Bank are undisputed.

The final bill shall be accompanied by a certificate of completion from the Bank. Payments of final bill shall be made after deduction of Retention Money as specified in clause 12 of these conditions along with various applicable TDS, which sum shall be refunded as stipulated in Clause12. The acceptance of payment of the final bill by the Vendor would indicate that he will have no further claim in respect of the work executed.

35. VARIATION / DEVIATION

The Bank shall have powers to order additional /non-tendered items to modify the tendered items, to vary the quantities of tendered items and not to execute certain items. All such orders shall be in writing.

The rate or price of all such additional items/non-tendered/modified items will be worked out on the basis of rates quoted for similar items in the contract wherever existing rate analysis based on prevalent fair price of labour, material and other components as required. The tender rates shall hold good for any increase or decrease in the tendered quantities up to an excess of 25%. For quantities beyond 25% excess, the rate may be reviewed based on prevalent fair price of labour, materials and other components. The Vendor shall submit detailed analysis of rates and supporting documents to the Bank within 14 days of being directed to execute such items/quantities and the Bank shall assess the analysis and approve reasonable and justified rate. No such additional or modified items or variation in quantities (except variation in quantities as per approved specifications) shall be executed by the Vendor without prior written approval of the Bank.

36. SUBSTITUTION

Should the Vendor desire to substitute any materials and workmanship, he/they must obtain the approval of the Bank in writing for any such substitution well in advance. For materials designated in the Schedule

of Quantities and specification indefinitely by such term as “Equal”, “Equivalent” or “Other approved” etc. specific approval of the Bank shall be obtained in writing. All such substitution may be subject to suitable price adjustment if considered necessary by the Bank.

37. COMPLETION OF WORK

The whole of the work will be thoroughly inspected by the Vendor and deficiencies and defects set right. On completion of such inspection the Vendor shall inform the Bank in writing that he has completed the work and it is ready for inspection.

On receipt of such written intimation from the Vendor, the Bank shall arrange to inspect the work and certify completion if the work has been completed satisfactorily. If not, the Bank shall inform the Vendor the deficiencies/defects in the work and the Vendor shall attend to them properly and again intimate the Bank for further inspection.

The work shall not be considered as complete until the Bank have certified in writing that it has been completed satisfactorily without any apparent defects and the Defects Liability Period shall commence from the date of such certificate

No such certificates shall be issued until the Vendor clears away and removes from the site all surplus materials, rubbish items, temporary works of every kind and leaves the whole of the site and the works clean and in a workman like condition to the satisfaction of the Bank.

38. DEFECTS AFTER COMPLETION

The Vendor shall make good at his own cost and to the satisfaction of the Bank all defects which may appear within 12 months after completion of the work. In default the Bank may employ and pay other persons to amend and make good such damages, losses and expenses consequent thereon or incidental thereto shall be made good and borne by the Vendor and such damages, loss and expenses shall be recoverable from him by the Bank or may be deducted by the Bank, in lieu of such amending and making good by the Vendor a sum equivalent to the cost of amending such work and in the event of the amount retained being insufficient, recover that balance from the Vendor form the amount retained under clause No.12 together with any expenses the Bank may have incurred in connection therewith.

39. ESCALATION

The rate quoted shall be firm throughout the period of the contract including extension of time, if any granted and will not be subject to any fluctuation due to increase in cost of materials, labour etc.

40. SUSPENSION

If the Vendor except on account of any legal restraint upon the Bank preventing the continuance of the work or in the opinion of the Bank shall neglect or fail to proceed with due diligence in the performance of his part of the contract or if he shall more than once make default, the Bank shall have the power to give notice in writing to the Vendor requiring the work be proceeded within a reasonable manner and with reasonable dispatch, such notice purport to be a notice under this clause.

After such notice shall have been given the Vendor shall not be at liberty to remove from the site of the works or from any ground contiguous thereto any plant or materials to subsist from the date of such notice being given until the notice shall have been compiled with. If the Vendor shall fall for 7 (seven) days after such notice has been given to proceed with the works as therein prescribe, the Bank may proceed as provided in clause 43 (Termination of Contract by Bank).

41. TERMINATION OF CONTRACT BY BANK

If the Vendor being a company go into liquidation whether voluntary or compulsory or being a firm shall be dissolved or being an individual shall be adjudicated insolvent or shall make an assignment or a composition for the benefit of the greater part, in number of amount of his creditors or shall enter into a Deed or arrangement with his creditors, or if the Official Assignee in insolvency, or the Receiver of the Vendor in insolvency, shall repudiate the contract, or if a Receiver of the Vendor’s firm appointed by the court shall be unable, within fourteen days after notice to him requiring him to do so, to show to the reasonable satisfaction of the Bank that he is able to carry out and fulfill the contract, and if so required by the Bank to give reasonable security therefore, or if the Vendor shall suffer execution to be issued, or shall suffer any payment under this contract to be attached by or on behalf of any of the creditors of the Vendor, or shall assign, charge or encumber this contract or any payments due or which may become due to the Vendor there under, or shall neglect or fail to observe and perform all or any of the acts, matters

or things by this contract to be observed and performed by the Vendor within three clear days after the notice shall have been given to the Vendor in manner hereinafter mentioned requiring the Vendor to observe or perform the same or shall use improper materials or workmanship in carrying on the works, or shall in the opinion of the Bank not exercise such due diligence and make such due progress as would enable the work to be completed within due time agreed upon, and shall fail to proceed to the satisfaction of the Bank after three clear days' notice requiring the Vendor so to do shall have been given to the Vendor as hereinafter mentioned, or shall abandon the contract, then and in any of the said cases, the Bank may not be withstanding previous waiver, determine the contract by a notice in writing to the effect as hereinafter mentioned, but without thereby effecting the powers of the contract the whole of which shall continue in force as fully as if the contract had not been so determined and as if the works subsequently executed had been executed by or on behalf of the Vendor (without thereby creating any trust in favor of the Vendor). Further the Bank or its staff, or servants, may enter upon and take possession of the work and all plants, tools, scaffolding, sheds, machinery, steam and other power, utensils and materials lying upon premises or the adjoining lands or roads and sell the same as his own property or, may employ the same by means of his own servants and workmen in carrying on and completing the works or by employing any other Vendors or other persons or person to complete the works, and the Vendor shall not in any way interrupt or do any act, matter or thing to prevent or hinder such other Vendor or other persons or person employed from completing and finishing the works. When the works shall be completed, or as soon thereafter as conveniently may be, the Bank shall give notice in writing to the Vendor to remove his surplus materials and plants and, should the Vendor fail to do so within a period of 14 days after receipt by him, the Bank may sell the same by Public Auction and shall give credit to the Vendor for the amount so realized. Any expenses or losses incurred by the Bank in getting the works carried out by other persons or Vendors shall be adjusted against the amount payable to the Vendor by way of selling his tools and plants or due on account of work carried out by the Vendor prior to engaging other persons or Vendors or against the Security Deposit.

42. ARBITRATION

All disputes or differences of any kind whatsoever which shall at any time arise between the parties hereto touching or concerning the works or the execution or maintenance thereof of this contract or the rights touching or concerning the works or the execution of maintenance thereof of this contract or the construction remaining operation or effect thereof or to the rights or liabilities of the parties or arising out of or in relation thereto whether during or after determination foreclosure or breach of the contract (other than those in respect of which the decision of any person is by the contract expressed to be final and binding) shall after written notice by either party to the contract to the other of them and to the Bank hereinafter mentioned be referred for adjudication to a sole Arbitrator to be appointed as hereinafter provided.

For the purpose of appointing the sole Arbitrator referred to above, the Bank will send within thirty days of receipt of the notice, to the Vendor a panel of three names of persons who shall be presently unconnected with the organization for which the work is executed.

The Vendor shall on receipt of the names of aforesaid, select any one of the persons named to be appointed as a sole Arbitrator and communicate his name to the Bank within thirty days of receipt of the names. The Bank shall thereupon without any delay appoint the said person as the Sole Arbitrator. If the Vendor fails to communicate such selection as provided above within the period specified, the competent authority shall make the selection and appoint the selected person as the Sole Arbitrator.

If the Bank fails to send to the Vendor the panel of three names as aforesaid within the period specified, the Vendor shall send to the Bank a panel of three names of persons who shall all be unconnected with either party. The Bank shall on receipt of the named as aforesaid select anyone of the person's name and appoint him as the Sole Arbitrator. If the Bank fails to select the person and appoint him as the Sole Arbitrator within 30 days of receipt of the panel and inform the Vendor accordingly, the Vendor shall be entitled to appoint one of the persons from the panel as the Sole Arbitrator and communicate his name to the Bank.

If the Arbitrator so appointed is unable or unwilling to act or resigns his appointment or vacates his office due to any reason whatsoever another Sole Arbitrator shall be appointed as aforesaid.

The work under the Contract shall, however, continue during the arbitration proceedings and no payment due or payable to the Vendor shall be withheld on account of such proceedings.

The Arbitrator shall be deemed to have entered on the reference on the date he issued notice to both the parties fixing the date of the first hearing.

The arbitrator may from time to time, with the consent of the parties, enlarge the time for making and publishing the award.

The Arbitrator shall give a separate award in respect of each dispute or difference referred to him. The Arbitrator shall decide each dispute in accordance with the terms of the contract and give a reasoned award. The venue of arbitration shall be such place as may be fixed by the Arbitrator in his sole discretion.

The fees and expenses, if any, of the Arbitrator shall, if required to be paid before the award is made and published, be paid half and half by each of the parties. The cost of the reference and of the award including the fees , if any, of the Arbitrator who may direct to and by whom and in what manner such costs or any part thereof shall be paid and may fix or settle the amount of costs to be so paid.

The award of the Arbitrator shall be final and binding on both the parties.

Subject to the aforesaid, the provisions of the Arbitration and Conciliation Act, 1996 or any statutory modification or re-enactment thereof and the rules made hereunder, and for the time being in force, shall apply to the arbitration proceeding under this clause.

The Bank and the Vendor hereby also agree that arbitration under the clause shall be a condition preceding to any right of action under the contract with regard to the matters hereby expressly agreed to be referred to arbitration.

All disputes and differences between two parties are subject to the jurisdiction of Ballari only.

45. EXTERNAL INSPECTION & AUDIT:-

(i) All works under or in course of execution or executed in pursuance of the Contract shall at all times be open and accessible to the inspection of the Quality Control by the Bank or any designated officials of the Bank

Signature and seal of the Tenderer

SAFETY CODE

Safety Measures

All personnel of the Vendor working within the site shall be provided with safety all measures.

i) Adequate precautions shall be taken to prevent danger from electrical equipment and installations. No materials on any of the sites of work shall be so stacked or placed as to cause danger or inconvenience to any person.
ii) Necessary safety equipment while working above the ground level shall be used.

Personal Safety Equipment:

i) All necessary personal safety equipment as considered adequate by the vendor should be kept available for the use of the person working in the branch and maintained in a condition suitable for immediate use, and the Vendor should take adequate steps to ensure proper use of equipment by technicians.

a) Workers employed on handling items / materials of toxic nature shall be provided with protective footwear and protective goggles.

b) The Vendor shall not employ any labour below the age of 18 years.

Witness

Signature of Vendor
Address:

SPECIAL CONDITIONS OF CONTRACT

1. GENERAL:

These Special conditions of Contract shall be read in conjunction with the General Conditions of contract, Specifications of work, schedules and any other documents forming part of this contract wherever the context so requires.

Not with standing, the sub-division of the documents into these separate sections and volumes every part of each shall be deemed to be supplementary to and complementary of every other part and shall be read with and into the contract so far as it may be practicable to do so.

Where any portion of the General Conditions of Contract is repugnant to or at variance with any provisions of the Special Conditions of Contract, then unless a different intention appears, the provisions of the Special Conditions of Contract, shall be deemed to over-ride the provisions of the General Conditions of Contract and shall to the extent of such repugnance, or variance, prevail.

2. WHOLE WORK TO BE COMPLETED IN THE SPECIFIED COMPLETION PERIOD:

The work assigned during the contract period is to be completed in a specified time as assigned in the work order issued by the Bank.

3. ORDER OF WORK:

The Bank reserves the right to fix the order in which the various items of work involved in this contract are to be executed and Vendor shall comply with the same. There shall be no extra claims on account of this.

4. TESTS FOR QUALITY OF MATERIALS AND WORKS:

The quality of all materials proposed to be used in the works will be as per the relevant Indian Standard Specifications and UL certifications and will be strictly in accordance with the provisions of the Technical Specifications as mentioned in the tender.

The Vendor shall furnish manufacturers test certificates for all the items of the works.

5. WORKMANSHIP:

The work involved calls for a high standard for workmanship combined with speed.

6. REJECTED WORKMANSHIP OR MATERIALS:

Any workmanship or materials not complying with the specific requirements or which have been damaged, contaminated or deteriorated, must be removed immediately from the place and replaced at the Vendor's expense, as directed.

7. SUPPORT OF THE MANUFACTURERS (OEM) :

The tenderer shall furnish back to back agreement with each of the equipment manufacturers against the items used in the works, with a commitment to direct support for the maintenance, supply of the spares and up-gradations by the OEM for period of at least 5 years.

Signature of the Vendor with seal

INTEGRITY PACT

Between

Karnataka Grameena Bank a body corporate constituted under the Regional Rural Banks Act 1976, having its Head Office at No 32, Sanganakal Road, Gandhinagar Ballari – 583103 Karnataka hereinafter referred to as "Bank", which expression unless repugnant to the context or meaning hereof shall include its successors or assigns of the ONE PART

and

_____, (description of the vendor along with address), hereinafter referred to as "The Vendor" which expression unless repugnant to the context or meaning hereof shall include its successors or assigns of the OTHER PART

Preamble

The Principal intends to award, under laid-down organizational procedures, contract/s for ……..

The Principal values full compliance with all relevant laws of the land, rules and regulations, and the principles of economic use of resources, and of fairness and transparency in its relations with its Bidder(s)/ Vendor(s).

In order to achieve these goals, the Principal will appoint Independent External Monitor(s), who will monitor the Tender/RFP process and the execution of the contract for compliance with the principles mentioned above.

Section 1 - Commitments of the Principal

1.1 The Principal commits itself to take all measures necessary to prevent corruption and to observe the following principles:-

1.1.1 No employee of the Principal, personally or through family members, will in connection with the Tender/RFP for, the execution of a contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.

1.1.2 The Principal will, during the Tender/RFP process treat all Bidder(s) with equity and reason. The Principal will in particular, before and during the Tender/RFP process, provide to all Bidder(s) the same information and will not provide to any Bidder(s) confidential / additional information through which the Bidder(s) could obtain an advantage in relation to the Tender/RFP process or the contract execution.

1.1.3 The Principal will exclude from the process all known prejudiced persons.

1.2 If the Principal obtains information on the conduct of any of its employees which is a penal offence under the Indian Penal Code 1860 and Prevention of Corruption Act 1988 or any other statutory penal enactment, or if there be a substantive suspicion in this regard, the Principal will inform its Vigilance Office and in addition can initiate disciplinary actions.

Section 2 - Commitments of the Bidder(s)/ Vendor(s)

2.1 The Bidder(s)/ Vendor(s) commit himself to take all measures necessary to prevent corruption. He commits himself to observe the following principles during his participation in the Tender/RFP process and during the contract execution.

2.1.1 The Bidder(s)/ Vendor(s) will not, directly or through any other person or firm, offer, promise or give to the Principal or to any of the Principal's employees involved in the Tender/RFP process or the execution of the contract or to any third person any material, immaterial or any other benefit which he / she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the Tender/RFP process or during the execution of the contract.

The Bidder(s)/ Vendor(s) will not enter with other Bidder(s) into any illegal or undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the bidding process.

2.1.2 The Bidder(s)/ Vendor(s) will not commit any penal offence under the relevant IPC/ PC Act; further the Bidder(s)/ Vendor(s) will not use improperly, for purposes of competition or personal gain, or pass on to others, any information or document provided by the Principal as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.

2.1.3 The Bidder(s)/ Vendor(s) will, when presenting his bid, disclose any and all payments he has made, and is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the contract.

2.2 The Bidder(s)/ Vendor(s) will not instigate third persons to commit offences outlined above or be an accessory to such offences.

Section 3 - Disqualification from Tender/RFP process and exclusion from future contracts
If the Bidder(s)/ Vendor(s), before award or during execution has committed a transgression through a violation of Section 2 above, or acts in any other manner such as to put his reliability or credibility in question, the Principal is entitled to disqualify the Bidders(s)/ Vendor(s) from the Tender/RFP process or take action as per the separate "Guidelines for Suspension of Business Dealings with Suppliers/ Vendors" framed by the Principal.

Section 4 - Compensation for Damages
4.1 If the Principal has disqualified the Bidder(s) from the Tender/RFP process prior to the award according to Section 3, the Principal is entitled to demand and recover the damages equivalent to Earnest Money Deposit.

4.2 If the Principal has terminated the contract according to Section 3, or if the Principal is entitled to terminate the contract according to section 3, the Principal shall be entitled to demand and recover from the Vendor liquidated damages equivalent to 5% of the contract value or the amount equivalent to Security Deposit/Performance Bank Guarantee, whichever is higher.

Section 5 - Previous Transgression
5.1 The Bidder declares that no previous transgressions occurred in the last 3 years with any other company in any country conforming to the anti-corruption approach or with any other Public Sector Enterprise in India that could justify his exclusion from the Tender/RFP process.

5.2 If the Bidder makes incorrect statement on this subject, he can be disqualified from the Tender/RFP process or the contract, if already awarded, can be terminated for such reason.

Section 6 - Equal treatment of all Bidders/ Vendors/ Sub-Vendors
6.1 The Bidder(s)/ Vendor(s) undertake(s) to demand from his sub-Vendors a commitment consistent with this Integrity Pact. This commitment shall be taken only from those sub-Vendors whose contract value is more than 20% of Bidder's/ Vendor's contract value with the Principal.

6.2 The Principal will enter into agreements with identical conditions as this one with all Bidders and Vendors.

6.3 The Principal will disqualify from the Tender/RFP process all bidders who do not sign this pact or violate its provisions.

Section 7 - Criminal Charges against violating Bidders/ Vendors /SubVendors
If the Principal obtains knowledge of conduct of a Bidder, Vendor or SubVendor, or of an employee or a representative or an associate of a Bidder, Vendor or SubVendor which constitutes corruption, or if the Principal has substantive suspicion in this regard, the Principal will inform the Vigilance Office.

Section 8 -Independent External Monitor(s)

8.1 The Principal appoints competent and credible Independent External Monitor for this Pact. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this agreement.

8.2 The Monitor is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. He reports to the MD&CEO, KARNATAKA GRAMEENA BANK.

8.3 The Bidder(s)/ Vendor(s) accepts that the Monitor has the right to access without restriction to all contract documentation of the Principal including that provided by the Bidder(s)/ Vendor(s). The Bidder(s)/ Vendor(s) will grant the monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his contract documentation. The same is applicable to Sub-Vendor(s). The Monitor is under contractual obligation to treat the information and documents of the Bidder(s)/ Vendor(s) / Sub-Vendor(s) with confidentiality.

8.4 The Principal will provide to the Monitor sufficient information about all meetings among the parties related to the contract provided such meetings could have an impact on the contractual relations between the Principal and the Vendor. The parties offer to the Monitor the option to participate in such meetings.

8.5 As soon as the Monitor notices, or believes to notice, a violation of this agreement, he will so inform the Management of the Principal and request the Management to discontinue or take corrective action, or heal the situation, or to take other relevant action. The Monitor can in this regard submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.

8.6 The Monitor will submit a written report to the MD&CEO, KARNATAKA GRAMEENA BANK within 8 to 10 weeks from the date of reference or intimation to him by the Principal and, should the occasion arise, submit proposals for correcting problematic situations.

8.7 The Competent Authority, KARNATAKA GRAMEENA BANK shall decide the compensation to be paid to the Monitor and its terms and conditions.

8.8 If the Monitor has reported to the Competent Authority, KARNATAKA GRAMEENA BANK, a substantiated suspicion of an offence under relevant IPC / PC Act, and the Competent Authority, KARNATAKA GRAMEENA BANK has not, within reasonable time, taken visible action to proceed against such offence or reported it to the Vigilance Office, the Monitor may also transmit this information directly to the Central Vigilance Commissioner, Government of India.

8.9 The number of Independent External Monitor(s) shall be decided by the Competent Authority, KARNATAKA GRAMEENA BANK.

8.10 The word “Monitor” would include both singular and plural.

Section 9 - Pact Duration

9.1 This Pact begins when both parties have legally signed it. It expires for the Vendor 12 months after the last payment under the respective contract and for all other Bidders 6 months after the contract has been awarded.

9.2 If any claim is made / lodged during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified as above, unless it is discharged/ determined by the Competent Authority, KARNATAKA GRAMEENA BANK.

Section 10 - Other Provisions

10.1 This agreement is subject to Indian Laws and jurisdiction.

10.2 Changes and supplements as well as termination notices need to be made in writing. Side agreements have not been made.

10.3 If the Vendor is a partnership or a consortium, this agreement must be signed by all partners or consortium members.

10.4 Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions.

10.5 Only those bidders/ Vendors who have entered into this agreement with the Bank would be competent to participate in the bidding. In other words, entering into this agreement would be a preliminary qualification.

For & On behalf of the Bank
(Office Seal)

For & On behalf of the Vendor
(Office Seal)

Place:
Date:

Witness: _____

(Name & Address) _____

Witness: _____

(Name & Address) _____

"SCHEDULE – I"

TECHNICAL SPECIFICATIONS FOR SUPPLY, INSTALLATION, COMMISSIONING & MAINTENANCE OF CCTV SURVEILLANCE SYSTEM, ITS ACCESSORIES AND ALLIED WORKS AT SITE:

The **CCTV Surveillance System,** design standards, materials or components used manufacturing process shall all conform to the STQC standards mentioned in this tender as applicable. The following specifications, technical parameters, etc, are furnished by way of basic or minimum requirement by the Bank. The tenderer shall be solely responsible for the entire specification, safety aspects of the entire CCTV Surveillance System and related works as detailed in the tender notwithstanding the specifications furnished hereunder.

A. SCOPE OF MAINTENANCE/SUPPLY/INSTALLATION/COMMISSIONING WORK:

1. Maintenance of 4/8/16 Channel DVR based Closed Circuit Television Systems (CCTV) of Hikvision make in all our branches/offices/ATMs with cameras and other necessary equipment installed in the year 2015, 2016, 2017 & 2018.
2. Supply, installation, testing and commissioning of STQC certified 8 Channel NVR based CCTV Surveillance systems in branches/offices/ATMs with required number of IP cameras of required specifications by the Bank.
3. They shall be manufactured, tested at factory for its quality and performance. Such units shall be supplied, installed and commissioned at site. The exact requirement shall be intimated to the L1 after submitting drawing of camera positions for our approval.

2. INSTALLATION & COMMISSIONING:
Moving, unloading & Positioning of CCTV system along with necessary interconnections etc.

3. Manuals: STQC certified electronic equipment, preparation and submission of user's manual, operation and preventive measures to be taken etc., shall be furnished and all other details that are essential for its operations.

4. Bank's Scope of Work: The Bank shall arrange for input power supply with necessary input supply.

8. The below mentioned specifications furnished are broad guidelines for the **CCTV Surveillance System** on the manufactures standard system. Wherever the specifications are not furnished or specific, the specification shall be as per their respective UL standards as per the Bank's requirement and they shall not be diluted.

1. NVR SPECIFICATION - CPPLUS/PRAMA - STQC Certified Models

Feature		Specification
Processor		Dual-core embedded processor
Operating System		Embedded LINUX
User Interface		GUI
Video Output		1 HDMI, 1 VGA
Compression		H.265/Smart H.264+/H.264
Video Resolution		HDMI: 3840×2160, 1920×1080, 1280×1024, 1280×720 VGA: 1920×1080, 1280×1024, 1280×720
Network Bandwidth		200 Mbps for access, 200 Mbps for storage and 96 Mbps for forwarding
Decoding Capacity		All channels@1080P(30fps)
Recording Resolution		8MP/ 6MP/ 5MP/ 4MP/ 3MP
Hard Disk		up to 10TB
Trigger Events		Recording, PTZ, Tour, Video Push, Email, Snapshot, Buzzer & Screen tips
Recording Mode		Manual, Schedule (Regular, Continuous), MD (Video detection: Motion Detection, Tampering, Video Loss), Stop
Search Mode		Time/Date, Alarm, MD & Exact search (accurate to second), Smart search
Anomaly Alarm		Camera offline; storage error; full storage; IP conflict; MAC conflict; login lock; network security anomaly
Playback Function		Play, Pause, Stop, Rewind, Fast play, Slow play, Next file, Previous file, Next camera, Previous camera, Full screen, Repeat, Shufle, Backup selection, Digital zoom
Backup Mode		USB Device/Network
Interface Ports		2 USB Ports (1 USB2.0, 1 USB3.0)
Record Interval		1~120 min (default: 60 min), Pre-record: 1~30 sec, Post-record: 10~300 sec
Ethernet		1 RJ-45 port (10/100M/1000Mbps)
Protocols		HTTP, HTTPS, TCP/IP, IPv4/IPv6, UPnP, RTSP, UDP, SMTP, IGMP, ARP, SSL, ANR, RTP, QoS, NTP, DHCP, DNS, IP Filter, PPPoE, DDNS, SNMP, FTP, IP Search, ONVIF 2.4, SDK, CGI Conformant
Power Supply		DC12V/4A
Power Consumption		<6.9W (Without HDD)
Working Temp		-10 ~+55°C / 10~90%RH / 86~106kpa
MAKE		CPPLUS/PRAMA - STQC Certified Models

2. DOME IP CAMERA 4 MP SPECIFICATION - STQC Certified Models

Feature	Specification
Image Sensor	1/2.9" 4MP PS CMOS Image Sensor (0.8758 centimeters)
Effective Pixels	2688 (H) × 1520 (V)
Angle Adjustment	Pan: 0°–360°, Tilt: 0°–78°, Rotation: 0°–360°
White Balance	Auto, Natural, Street lamp, Outdoor, Manual, Regional custom
Lens Type	Fixed-focal
Day/Night	Auto(ICR)/Color/B/W
Close Focus Distance	3.6 mm: 1.7 m
Lens	3.6mm fixed Lens
Angle of View	3.6 mm: H: 78°, V: 40°, D: 93°
Back Light Compensation	BLC/ HLC/ WDR(120dB)
IR Number	1 (Multi-core (IR + warm) light)
IR	IR Range of 30 Mtr.
Warm Light	Warm Light Range of 30 Mtr.
Smart IR	Support
Smart Illumination	Support
Frame Rate	Main stream: 4MP (2688 × 1520)/ (2560 × 1440)@1-25/30fps Sub stream 1: 720P(1280 × 720) D1 (704 × 576)@1–25 fps/ (704 × 480)@1–30 fps, VGA(640 × 480)@1-30fps, CIF (352 × 240)@1-30fps, (352 × 288) @1-25fps Sub stream 2: D1 (704 × 576)@1–25 fps/ (704 × 480)@1–30 fps, VGA(640 × 480)@1-30fps, CIF (352 × 240)@1-30fps/ (352 × 288) @1-25fps
Video Compression	H.265, H.264, H.264H, H.264B, MJPEG (Only supported by the sub stream)
Resolution	4M (2688 x 1520), 4M (2560 × 1440), 3M (2304 × 1296), 2M (1920 × 1080), 1.3M (1280 × 960), 720p (1280 × 720), D1 (704 × 576 / 704 × 480), VGA (640 × 480), CIF (352 × 288 / 352 × 240)
OSD	Camera title, Date & Time
Audio Compression	G.711a, G.711Mu, PCM, G.726, AAC
Ethernet	RJ-45 (10/100 Base-T)
Cyber Security	AES 256-bit Encryption, Configuration encryption, trusted execution, Digest, security logs, WSSE, account lockout, syslog, video encryption, IP/MAC filtering, HTTPS, trusted upgrade, trusted boot
SMD	Support the classification and accurate detection of human and vehicle
Mirror Function	Support
Audio	Built-in Mic
IR Control	Auto, Manual

3. BULLET IP CAMERA 4 MP SPECIFICATION - STQC Certified Models

Feature	Specification
Image Sensor	1/2.9" 4MP PS CMOS Image Sensor (0.8758 centimeters)
Effective Pixels	2688 (H) × 1520 (V)
Angle Adjustment	Pan: 0°–360°, Tilt: 0°–90°, Rotation: 0°–360°
White Balance	Auto, Natural, Street lamp, Outdoor, Manual, Regional custom
Lens Type	Fixed-focal
Day/Night	Auto(ICR)/Color/B/W
Close Focus Distance	3.6 mm: 1.7 m
Lens	3.6mm fixed Lens
Angle of View	3.6 mm: H: 78°, V: 40°, D: 93°
Back Light Compensation	BLC/ HLC/ WDR(120dB)
IR Number	1 (Multi-core (IR + warm) light)
IR	IR Range of 30 Mtr.
Warm Light	Warm Light Range of 30 Mtr.
Smart IR	Support
Smart Illumination	Support
Frame Rate	Main stream: 4MP (2688 × 1520)/ (2560 × 1440)@1-25/30fps Sub stream 1: 720P(1280 × 720) D1 (704 × 576)@1–25 fps/ (704 × 480)@1–30 fps, VGA(640 × 480)@1-30fps, CIF (352 × 240)@1-30fps, (352 × 288) @1-25fps Sub stream 2: D1 (704 × 576)@1–25 fps/ (704 × 480)@1–30 fps, VGA(640 × 480)@1-30fps, CIF (352 × 240)@1-30fps/ (352 × 288) @1-25fps
Video Compression	H.265, H.264, H.264H, H.264B, MJPEG (Only supported by the sub stream)
Resolution	4M (2688 x 1520), 4M (2560 × 1440), 3M (2304 × 1296), 2M (1920 × 1080), 1.3M (1280 × 960), 720p (1280 × 720), D1 (704 × 576 / 704 × 480), VGA (640 × 480), CIF (352 × 288 / 352 × 240)
OSD	Camera title, Date & Time
Audio Compression	G.711a, G.711Mu, PCM, G.726, AAC
Ethernet	RJ-45 (10/100 Base-T)
Cyber Security	AES 256-bit Encryption, Configuration encryption, trusted execution, Digest, security logs, WSSE, account lockout, syslog, video encryption, IP/MAC filtering, HTTPS, trusted upgrade, trusted boot
SMD	Support the classification and accurate detection of human and vehicle
Mirror Function	Support
Audio	Built-in Mic
IR Control	Auto, Manual

4. Monitor – LED 24" Full HD with LED backlit Monitor

Features	Specifications
Aspect ratio	16:9 – 23.8" Viewable diagonal area
Brightness	250cd/m2
Contrast Ratio	4000:1/20 Million :1 (DCR)
Response time	Lesser than 5 millisecond
Viewing angle (Typical)	H 178 V 178
Video input	HDMI/VGA
Make	Samsung/LG/Acer/HP/AOC

SCHEDULE II.A

SCOPE OF ANNUAL MAINTAINANCE CONTRACT

The tenderer shall offer the following at no extra cost to the bank. The rate quoted for AMC should include the following.

1. **Time is The Essence of Contract**: The tenderer are requested to note that the CCTV system is to be provided to the Branches/ATMs & if for any reasons the work of supply & commissioning is delayed the Bank's reputation and commitments will be affected and penalty stipulated as per liquidated damages will be levied with-out any requirement on the part of the Bank to establish the actual loss in monetary terms. This aspect shall be the terms of this tender and will be binding on the tenderer.

1. The tenderer shall maintain the CCTV system and ensure that it works as per the tendered parameters.

2. All the repairs and replacements of spares shall be carried out which are necessitated due to usage of system as per tender stipulations. However the repairs and replacements necessitated by loss or damage due to misuse or accident, fire or natural calamities shall be out of the scope of AMC.

3. The tenderer shall inspect the equipment **at least once in a quarter** as a part of preventive maintenance. This is apart from any breakdown visits that may be required which may emanate in between the two preventive maintenance inspections.

4. The maximum breakdown time shall be 24 hours from the time of receiving the complaint over phone. If the tenderer is not in a position to set right the defect or repair and put back the CCTV system to working condition within 24 hours, a standby unit of to suit the tender parameters should be provided immediately.

5. During the Preventive Maintenance the tenderer shall inspect/ check the equipment and record the following in log book, which shall be verified and confirmed by the bank's representative.

a. CCTV system: Any malfunctioning of the components.
b. Any other remarks regarding the Electrical System.
c. Any steps to be taken by bank for working of CCTV system.

6. During the preventive Maintenance inspection tenderer shall carryout the following apart from the other requirements for the smooth functioning of the CCTV system as per tender parameters and same shall be recorded in a log book which shall be verified and confirmed by bank's representative.

Camera & Housing:
a. Camera / lens focus and auto iris adjusted properly.
b. Camera field of view is adjusted to customer's requirements.
c. Camera / housing viewing window are clean, inside and out.
d. Camera lens is dust free.
e. Interior of camera enclosure is clean and dry.

Wire & Cable:
f. Check wiring and cable harnesses for wear and tear.
g. Check to make sure cable is dressed properly.
h. Check connectors and cable entry points for loose wiring.
i. Coaxial cable is transmitting an adequate video signal to control room. Signal should be free of distortion, tearing, hum-bars, Electro Magnetic Interference and rolling, etc.
j. Make sure all coaxial connectors are insulated from conduit and pull boxes.

Control Equipment:
k. Monitors are free from picture burn-in, and distortion.
l. Monitors have proper contrast and brightness.
m. DVR's are functioning properly and provided distortion free recording.
n. All control equipment is operational. Switchers allow proper sequencing and call up. Multiplexers are properly encoding and decoding.
o. Clean monitor screens, control panels, and keyboards with a diluted cleaning solution.
p. Check all coaxial connectors on the back panels for loose connections.
q. Check all power connections to insure AC plugs are not loose or power cables frayed.

7. During the break down calls, the nature of repair carried out, parts replaced etc shall be recorded in the log book.

OTHER TERMS WITH REGARD TO CAMC:

The rate of annual maintenance charges shall be furnished for a period of 4 years after the warranty/Defect Liability Period and rates quoted shall be binding on the tenderer. The scope and terms of Annual Maintenance Contract like number of monthly visits, items covering under Annual Maintenance Contract, replacement of spares exclusions if any, down time for break down and service calls shall be as per as per the bank terms. The Bank reserves the right of discontinuing the Annual Maintenance Contract from the vendor / supplier during the tenancy of Annual Maintenance Contract. The cost of Annual Maintenance Charges shall also be one of the criteria in evaluation of cost economics of the tender.

The Annual Maintenance Charges shall be paid once in every quarter subject to satisfactory maintenance for the period of previous quarter and on production of service reports.

The CCTV system vendor has to maintain the equipment supplied for at-least 10 years after the expiry of warranty period. At the same time, the vendor is expected to make available the spare parts for the systems for at least 10 years after the expiry of warranty period. Thereafter, vendor will give 12 months notice prior to discontinuation of services. Comprehensive AMC amount for the four year after warranty period will also be taken into account to decide Lowest Vendor.

Signature of the Tenderer.
(With seal)

SCHEDULE II.B
SCOPE OF ANNUAL MAINTAINANCE CONTRACT FOR MAINTENANCE OF EXISTING VARIOUS BRANDS OF 4/8/16 Ch DVR BASED CCTV SURVEILLANCE SYSTEMS

The tenderer shall offer the components of CCTV Surveillance Systems as per the respective Price bid format for replacements. The rate quoted for Non-CAMC should include the following.

1. **Time is The Essence of Contract**: The tenderer are requested to note that the CCTV system is to be provided to the Branches/ATMs & if for any reasons the work of supply & commissioning is delayed the Bank's reputation and commitments will be affected and penalty stipulated as per liquidated damages will be levied with-out any requirement on the part of the Bank to establish the actual loss in monetary terms. This aspect shall be the terms of this tender and will be binding on the tenderer.

1. The tenderer shall maintain the CCTV system and ensure that it works as per the tendered parameters.

2. All the repairs and replacements of spares shall be carried out which are necessitated due to unserviceable condition of components/CCTV system as per tender stipulations upon written communication from the Bank. All the newly replaced components shall be invariably covered for the warranty period of one year and any malfunctioning of the component shall be replaced free of cost. However the repairs and replacements necessitated by loss or damage due to misuse or accident, fire or natural calamities shall be also covered under the scope of Non-CAMC.

3. The tenderer shall inspect the equipment **at least once in a quarter** as a part of preventive maintenance. This is apart from any breakdown visits that may be required which may emanate in between the two preventive maintenance inspections.

4. The maximum breakdown time shall be 24 hours from the time of receiving the complaint over phone/email. If the tenderer is not in a position to set right the defect or repair and put back the CCTV system to working condition within 24 hours, a standby unit of to suit the tender parameters should be provided immediately.

5. During the Preventive Maintenance the tenderer shall inspect/ check the equipment and record the following in service report, which shall be verified and confirmed by the Bank's representative.

a. CCTV system: Any malfunctioning of the components.
b. Any other remarks regarding the Electrical System.
c. Any steps to be taken by bank for working of CCTV system.

6. During the preventive Maintenance inspection tenderer shall carryout the following apart from the other requirements for the smooth functioning of the CCTV system as per tender parameters and same shall be recorded in a log book which shall be verified and confirmed by bank's representative.

Camera & Housing:

a. Camera / lens focus and auto iris adjusted properly.
b. Camera field of view is adjusted to customer's requirements.
c. Camera / housing viewing window are clean, inside and out.
d. Camera lens is dust free.
e. Interior of camera enclosure is clean and dry.

Wire & Cable:

f. Check wiring and cable harnesses for wear and tear.
g. Check to make sure cable is dressed properly.
h. Check connectors and cable entry points for loose wiring.
i. Coaxial cable is transmitting an adequate video signal to control room. Signal should be free of distortion, tearing, hum-bars, Electro Magnetic Interference and rolling, etc.
j. Make sure all coaxial connectors are insulated from conduit and pull boxes.

Control Equipment:

k. Monitors are free from picture burn-in, and distortion.
l. Monitors have proper contrast and brightness.
m. DVR's are functioning properly and provided distortion free recording.
n. All control equipment is operational. Switchers allow proper sequencing and call up. Multiplexers are properly encoding and decoding.
o. Clean monitor screens, control panels, and keyboards with a diluted cleaning solution.
p. Check all coaxial connectors on the back panels for loose connections.
q. Check all power connections to insure AC plugs are not loose or power cables frayed.

7. During the break down calls, the nature of repair carried out, parts replaced etc shall be recorded in the log book.

OTHER TERMS WITH REGARD TO AMC:

The rate of Annual Maintenance Charges shall be furnished for a period of one year since the systems are already installed and functioning and rates quoted shall be binding on the tenderer. The scope and terms of Annual Maintenance Contract like number of monthly visits, items covering under Annual Maintenance Contract, replacement of spares exclusions if any, down time for break down and service calls shall be as per as per the Bank's terms. The Bank reserves the right of discontinuing the Annual Maintenance Contract from the vendor / supplier during the tenancy of Annual Maintenance Contract. The cost of Annual Maintenance Charges shall also be one of the criteria in evaluation of cost economics of the tender of deciding vendor/(s) for awarding AMC for maintenance of existing CCTV Surveillance Systems.

The Annual Maintenance Charges shall be paid once in every quarter subject to satisfactory maintenance for the period of previous quarter and on production of service reports.

The CCTV system vendor has to maintain the equipment supplied for at-least 5 years and the new components after the expiry of warranty period. At the same time, the vendor is expected to make available the spare parts for the systems for at least 5 years after the expiry of warranty period for the newly installed systems. Thereafter, vendor will give 3 months' notice prior to discontinuation of services.

Signature of the Tenderer.
(With seal)

PRICE BID FORMAT FOR NEW SUPPLY & INSTALLATION – 4/8/16 Channel FOR STQC CERTIFIED BRANDS

A **Sl. No**	**Description of the Items - Please quote the Rates and Amount- The Specifications should be as per Banks Technical Specifications mentioned in Technical Bid (Schedule - I)**	**Qty**	**Rates (Rs.)**
1.	NVR - 8 Channel Single SATA, 4 K Resolution support up to 10 TB	1 No	
2.	NVR - 16 Channel Single SATA, 4 K Resolution support up to 10 TB	1 No	
3.	4 TB Surveillance HDD Seagate/Toshiba/WD	1 No	
4.	6 TB Surveillance HDD Seagate/Toshiba/WD	1 No	
5.	8 TB Surveillance HDD Seagate/Toshiba/WD	1 No	
6.	8+2 Port POE Full Giga Switch 130 Watts	1 No	
7.	4 MP IP Dome Camera	1 No	
8.	4 MP IP Bullet Camera	1 No	
9.	Monitor – LED 24" Samsung/LG/Acer/HP/AOC	1 No	
10.	LAN Cable Cat-6 (D-Link/Honeywell)	Per Metre	
11.	PVC pipe/Bend/Clamps/Elbo/Collar (ISI make) reputed brand like GM/Anchor/19 mm/25 mm (As per the site requirement)	Per Metre	
12.	Installation Charges i) 8 Ch NVR based CCTV System ii) 16 Ch NVR based CCTV System	One Complete Unit	
	SUB TOTAL COST OF THE EQUIPMENT (A)		
B	**Annual Maintenance Charges for the above CCTV Surveillance Systems after Defect Liability Period (DLP)/Warranty Period of 1 year.**		
	8 Ch NVR/16Ch NVR/Per Quarter	**₹.**	
	GRAND TOTAL OF A & B		
	* Cost of a Rack for safe keeping of 8/16 Ch NVR to prevent vandalism and theft.		

* Cost of a Rack for safe keeping of 8/16 Ch NVR to prevent vandalism and theft to be quoted but will not be included as criteria for determining L-1. The Bank may or may not order for the rack.

* Vendor has to guide and educate the branch staff for extracting CCTV footages of outstation branches/ATMs as and when required by the Bank. No extra charges shall be paid for the purpose.

PRICE BID FORMAT FOR MAINTENANCE OF EXISTING CCTV SYSTEM SUPPLY – 4/8/16 Channel

Sl. No	A	Description of the Items - Please quote the Rates and Amount- The Specifications should be as per Banks Technical Specifications mentioned in Technical Bid (Schedule - I)	Qty	Rates (Rs.)
1.		DVR - 4 Channel as per the Technical Specifications, **Compatible with Analog and Digital Cameras** – **Without HDD**	1 No	
2.		DVR - 8 Channel as per the Technical Specifications, **Compatible with Analog and Digital Cameras** – **Without HDD**	1 No	
3.		DVR - 16 Channel as per the Technical Specifications, **Compatible with Analog and Digital Cameras** - **Without HDD**	1 No	
4.		Cost of HDD – 4 TB Seagate/Toshiba/WD	1 No	
5.		Cost of HDD – 6 TB Seagate/Toshiba/WD	1 No	
6.		2 MP Dome IR Cameras Hikvision/CP Plus/Prama/Dahua brand	1 No	
7.		2 MP Bullet IR Camera Hikvision/CP Plus/Prama/Dahua brand	1 No	
8.		5 MP Dome IR Cameras Hikvision/CP Plus/Prama/Dahua brand	1 No	
9.		5 MP Dome IR Cameras Hikvision/CP Plus/Prama/Dahua brand	1 No	
10.		Monitor - LED 24" Samsung/LG/Acer/HP/AOC	1 No	
11.		RG 6 Coaxial Cable (3+1 video & power wire) Co-axial un armoured video cable - reputed brand like D-Link/CP Plus/Hikvision/Honeywell that should be acceptable to Bank.	Per Metre	
12.		12 Volts, 20 Amps united SMPS Power supply for camera of reputed brand like D-Link/CPPlus/Hikvision/Honeywell/Fyber that should be acceptable to Bank	1 Nos	
13		BNC Cable - Pure copper conductor 20 AWG /18 AWG	Per Metre	
14.		DC Power Cable (5.5 mm x 2.1 mm)-	Per Metre	
15.		4x4 PVC Box ABS Body (screw set included)	Per Metre	
16.		HDMI Cable 3 Mtrs 4k support	1 No	
17.		VGA Cable 1.5 Mtrs	1 No	
18.		SMPS 12V 20 Amps CP PLUS/Hikvision/Fyber make	1 No	
19.		DVR Power Adopter 12 V, 5 Amps Fyber/ERD make	1 No	
20.		PVC pipe white colour (ISI make) wall pipe reputed brand like GM/Anchor/19 mm/25 mm (As per the site requirement)	Per Metre	
21.		Relocation/Repositioning Charges for Complete CCTV System like Shifting of system to new premises	Complete Set	
22.		Relocation/Repositioning Charges for Complete CCTV System like Shifting of system in the existing premises	Complete Set	
		SUB TOTAL COST OF THE EQUIPMENT (A)		

B	**Annual Maintenance Charges for the above CCTV Surveillance Systems**	**Charges Per Quarter**
	16 Ch DVR/8 Ch DVR/4 Ch DVR	**₹.**
	GRAND TOTAL OF A & B	**₹.**

NOTE: i. L-1 will be arrived on the basis of Grand Total of A & B in the above table.

ii. AMC Charges should not exceed ₹.650/- (Rupees Six Hundred & Fifty Only) per branch per quarter (as the technician/engineer will be operating from district HQ only).

iii. The price quoted must be genuine as per prevailing market rates and the Bank is at liberty to disqualify the price bid of any vendor, if the prices quoted are abnormal or not genuine with prevailing market rates.

iv. Buy back rate of CCTV system (Entire system with DVR, Cameras **except HDD** whatever the condition may be) ₹. …….. (Buyback rate will not be considered for arriving L-1)